

March 24–26, 2026 Trade Fair Center Messe München





# Application Form Marketplace

Deadline for applications: February 13, 2026

Please complete in full

exhibiting@ceramitec.com, Tel. +49 89 949-20412 Messe München GmbH, Am Messesee 2, 81829 München, Germany

Company address (billing address)	
Company	Deadline for applications:
Street / P. O. Box	February 13, 2026
Postal code Town	
Country	VAT ID No. (required by VAT legislation)
Official company representative / Title First name Last name	Homepage
☐ Manufacturer (1) ☐ Dealer (2) ☐ Importer (3) ☐ Distributor with exclusive selling rights f Member of the following trade association/s (optional)	for Germany (4) Service company (5) (multiple responses possible
Contact person (staff member in the company)  Title First name Last name	Job function
Area code Phone Fax	E-mail (personalized)
purpose of earning a sustainable income (Art. 9 MwStSystRL—Directive on value-ad activity. The invoice recipient hereby declares that he/she obtains the services of Messibeen issued. The invoice recipient's VAT ID is  Invoice recipients who are domiciled in a country outside the European Union. The invoice earning a sustainable income (Art. 9 MwStSystRL). The invoice recipient hereby declares the Invoice recipients who are foreign government authorities/agencies (ministries, embas economic activity (Art. 9 MwStSystRL). The invoice recipient hereby declares that he/she is a services of Messe München GmbH are not exclusively intended for the private requirements.	sies, consulates, regional corporations, public administration) and who carry out any sovereign and a legal entity under public law or one of his/her (legally dependent) organizational units and that the
Address for correspondence (differing address only—not different	t invoice recipient)
Company	Title First name Last name  ○ Ms ○ Mr
Street / P. O. Box	Job function
Postal code Town	Area code Phone Fax
Country	E-mail (personalized)
Company Representative (optional)	
Title First name Last name  ○ Ms  ○ Mr	E-mail (personalized)



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Company address (please repeat)		
Company	Postal code	Town
	 <u>'</u>	

# Marketplace 10 m<sup>2</sup>

- ☐ EUR 3,600
- Row stand 10 m<sup>2</sup>
- 10 m² carpet
- 1 counter, lockable
- 2 bar stools black
- 1 display case
- 1 light box with logo
- Basic entry in the trade fair media
- 3 Print@home-Tickets (exhibitor passes)
- Electricity connection and consumption
- Stand cleaning
- Waste disposal
- Marketing fee
- AUMA charge



# Please check in the product index under which product category/focal area of activity your exhibits should be listed.

# \*Different invoice recipient

Due to value-added tax legislation requirements, invoices for services that Messe München GmbH has or will render to the exhibitor as its contracting party, cannot be issued or readdressed to an invoice recipient other than the exhibitor. Messe München GmbH can issue invoices only to its contractual partners. Should it be necessary for invoices to be issued to a different invoice recipient and not to you, kindly contact us so that an acceptable solution in compliance with tax legislation can be found.

#### Bitte zwingend ankreuzen:

○ The Participation Terms A and B as well as the Technical Guidelines are recognized as legally binding in all parts.
Each applicant acting on behalf of a third party shall be directly liable for meeting the demands of Messe München GmbH in respect of the above fa

Place and date	Company stamp and legally binding signature. Please repeat name in print.

	Stand-Art	Halle	Stand-Nr.	Frontbreite	x Tiefe	Gesamtfläche	Datum	Bemerkung
For official use only!								
doc only.								



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# Index of products and services Marketplace

-	address (please repeat)	Pos	tal code	Town
npany			iai code	
se in	dicate the main group you wish to be assigned to	(single res	ponse	only):
		, ,	•	•
1	Raw materials and additives, powders,	0	7	3D printing, additive manufacturing
	production materials and ancillaries	$\circ$	8	Energy solutions
2	Powder metallurgy	$\circ$	9	Advanced materials
3	Refractory materials, firing aids,	$\circ$	10	Composites
	kilns and equipment	$\circ$	11	Analytics, research & development
4	Heavy clay	$\circ$	12	IT and logistics
5	Fine and refractory ceramics	$\circ$	13	Education and training, publishers and
6	Technical ceramics, advanced ceramics			associations
	bits come under the following ceramitec product g responses possible):	group(s)		
1	Raw materials and additives, powders,		4	Heavy clay
•	production materials and ancillaries		4.1	Plant construction
1.1	Natural ceramic raw materials		4.2	Conveying
1.2	Synthetic ceramic raw materials		4.3	Feeding, batching, weighing
1.3	Raw materials for powder metallurgy		4.4	Crushing, milling
1.4	Metallic powders		4.5	Grading, separation
1.5	Raw materials for glazes		4.6	Mixing, blending, sorting
1.6	Ceramic bodies		4.7	Shaping, extruding, pelletizing, pressing
1.7	Production materials		4.8	Digital printing
1.8	Ancillaries		4.9	Surface treatment
1.9	Miscellaneous		4.10	Dusting, filtering
1.9	Miscellarieous		4.11	Tools, spare parts, wear parts
2	Powder metallurgy		4.12	Miscellaneous
2.1	Powder metallurgy plants		7.12	MISOCIIANGOUS
2.1	Temperature treatments		5	Fine and refractory ceramics
2.3	Shaping, extruding, pressing		<b>5</b> .1	Plant construction
2.4	Miscellaneous		5.2	Conveying
۷.٦	moonunouo		5.3	Feeding, batching, weighing
3	Refractory materials, firing aids,		5.4	Crushing, milling
J	kilns and equipment		5.5	Grading, riming Grading, separation
0.4	Refractory materials		5.6	Mixing, blending
3 1	Firing aids		5.7	Shaping, extruding, pelletizing, pressing
3.1	•		5.8	Digital printing
3.2	Kilne			Surface treatment
3.2 3.3	Kilns			annace rearrieri
3.2 3.3 3.4	High temperature plants		5.9 5.10	
3.2 3.3 3.4 3.5	High temperature plants Shaping, mixing, pressing		5.10	Dusting, filtering
3.2 3.3 3.4 3.5 3.6	High temperature plants Shaping, mixing, pressing Sintering plant		5.10 5.11	Dusting, filtering Tools, spare parts, wear parts
3.2 3.3 3.4 3.5	High temperature plants Shaping, mixing, pressing		5.10	Dusting, filtering



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# Index of products and services Marketplace

OIII	pany ac	Idress (please repeat)						
Company 				Postal code Town				
	6	Technical ceramics, advanced ceramics		10	Composites			
	6.1	Plant construction		10.1	Carbon			
	6.2	Bio ceramics		10.2	Glass			
	6.3	Conveying		10.3	Metals			
	6.4	Feeding, batching, weighing		10.4	Concrete			
	6.5	Crushing, milling		10.5	Paper			
	6.6	Grading, separation		10.6	Miscellaneous			
	6.7	Mixing, blending						
	6.8	Shaping, extruding, pelletizing, pressing		11	Analytics, research & development			
	6.9	Digital printing		11.1	Analytics and laboratories			
	6.10	Surface treatment		11.2	Research and development			
	6.11	Dusting, filtering		11.3	Measurement and control equipment			
	6.12	Tools, spare parts, wear parts		11.4	Process visualization			
	6.13	Services		11.5	Miscellaneous			
	6.14	Miscellaneous		11.5	Miscellarieous			
Ш	0.14	Miscellarieous		40	IT and legistics			
	-			12	IT and logistics			
	7	3D printing, additive manufacturing		12.1	IT systems and databases			
	7.1	Additive manufacturing		12.2	Transport and logistics			
	7.2	3D printers and accessories		12.3	Storage			
	7.3	3D printing materials		12.4	Handling, packaging and automation			
	7.4	Software and simulation		12.5	Miscellaneous			
	7.5	Miscellaneous						
				13	Education and training, publishers and			
	8	Energy solutions			associations			
	8.1	Energy storage, batteries and fuel cells		13.1	Universities, technical colleges			
	8.2	Hydrogen technology and green energy			and vocational schools			
	8.3	Energy efficiency		13.2	Publishing house			
	8.4	Electric insulators		13.3	Trade association			
	8.5	Insulation and insulating materials		13.4	Media			
	8.6	Heat recovery		13.5	Miscellaneous			
	8.7	Recycling and processing						
П	8.8	Energy recovery						
	8.9	Miscellaneous						
	0.0	Micconariodac						
	9	Advanced materials						
	9.1	Alloys						
	9.2	Polymers						
	9.3	Porous materials						
	9.4	Fibres						
	9.5	Nanomaterials Miscellaneous						
	9.6	MISCENATIONS						



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# Special Terms of Participation (B) Marketplace

The General Terms and Conditions of Participation A and the Technical Guidelines of Messe München GmbH shall apply, insofar as the present Special Terms of Participation do not contain any provisions in derogation thereof.

**Duration:** 

Tuesday, 24 to Thursday, March 26, 2026

Opening hours visitors:

Tuesday to Thursday 09:00-18:00

Opening hours exhibitors:

07:30-19:00 Tuesday to Wednesday

Thursday 07:30 - 18:00 Organizer and financing body:

Messe München GmbH Am Messesee 2 81829 München Germany

Tel. +49 89 949-11378 exhibiting@ceramitec.com

ceramitec.com

All prices indicated below are net and subject to applicable value-added tax.

### **B1** Application

Registration is made using the special Marketplace registration form.

The registration deadline is February 13, 2026.

# **B2** Eligibility

Admissible as exhibitors are all German manufacturers; all manufacturers from abroad or their German branch establishments; main importers; specialist dealers or service companies authorized by manufacturers; and those firms that are authorized by a manufacturer's works to exhibit its products. Main importers and authorized specialist dealers may only exhibit exhibits from manufacturers which are not represented at this trade fair/exhibition themselves.

All exhibits must correspond to the product index of ceramitec 2026 and be designated by name and exact type in the application. Objects other than those announced and admitted must not be exhibited. The Messe München GmbH exhibition organizer has the final decision on admission.

#### **B3** Participation fees

### Marketplace 10 m<sup>2</sup>

- Row stand 10 m<sup>2</sup>
- 10 m<sup>2</sup> carpet
- 1 counter, lockable
- 2 bar stool black
- 1 display case
- 1 light box with logo
- Basic entry in the trade fair media
- 3 Print@home-Tickets (exhibitor passes)

- **EUR 3,600**
- Electricity connection and consumption
- Stand cleaning
- Waste disposal
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# Special Terms of Participation (B) Marketplace

The General Terms and Conditions of Participation A and the Technical Guidelines of Messe München GmbH shall apply, insofar as the present Special Terms of Participation do not contain any provisions in derogation thereof.

#### **B 4** Terms of payment (cf. A 7)

The amounts invoiced in all invoices issued by Messe München GmbH in connection with the event are to be transferred in euros (EUR), without deductions and free of all charges to one of the accounts specified in the respective invoice, indicating the customer number. Alternatively, the admission invoice may also be settled by credit card. Any fees for credit card payments will be charged to the exhibitor. The times of payment specified in the invoices are binding and are to be complied with. Prior payment of the invoiced amounts is a condition for access to the exhibition area, the basic entry in the exhibition directories (print, online and mobile) and for the sending of exhibitor passes.

Unfortunately, value-added tax legislation prevents Messe München GmbH from issuing or re-addressing invoices to an addressee other than the exhibitor on whose behalf Messe München GmbH has or will render services as its contracting party. Messe München GmbH is only allowed to issue invoices to its contracting party. Please note that the final invoice can only be made out to the billing and business address given on the application form respectively the address that was used for the admission invoice. Otherwise, any advance payment made cannot be offset against the payment due for the services actually provided.

Should the exhibitor wish to have an invoice re-issued because the name, legal form or address of the invoice recipient has changed, the exhibitor is bound to pay Messe München GmbH a fee of **EUR 50** for each invoice amendment, unless the data included in the original invoice in respect of the name, legal form or address of the invoice recipient was incorrect and Messe München GmbH was responsible for the incorrect data.

The final invoice for all additional costs (e.g. technical services, electricity, etc.) will be sent to the exhibitor after the end of the event; it is payable immediately upon receipt.

#### Note

If an exhibitor's internal order number or other details requested by the exhibitor are to be included in the admission invoice or in any other invoice issued by Messe München GmbH, the exhibitor must notify Messe München GmbH of this information in text form if it is to be included in the invoice subject to verification by Messe München GmbH. Otherwise, the invoice will be issued without this information. Subsequent inclusion of this information will result in a change to the invoice, for which the exhibitor will be required to pay an amount of **EUR 50**.

# **B 5** Dates of setting up and dismantling, stand operation (cf. A 15)

#### Setun

March 18 to 22, 2026: 07:00 to 22:00 March 23, 2026: 07:00 to 18:00

#### Truck check-in during setup:

Trucks over **7.5 tons** must register at the truck (LKW) check-in on site. Further information will be made available with the traffic guide.

On the last day of setup, March 23, 2026, all delivery and stand-construction vehicles must be removed from the halls and the outdoor exhibition area by 18:00 at the latest. Vehicles which are still in the halls or the outdoor exhibition area after this time will be removed by Messe München GmbH at the risk and expense of the respective exhibitor. Furbishing work and decoration in the exhibitor's own stand space is possible until 20:00.

An extension of the setup time is permissible only in exceptional cases and with the prior written consent of Messe München GmbH, Technical Exhibition Services Division.

#### Dismantling

March 26, 2026: 18:00 until March 27, 2026, 23:00 March 28, 2026: 07:00 to 23:00

March 29, 2026: 07:00 to 18:00

Access to the fairgrounds for stand construction firms and delivery vehicles on March 26, 2026 no earlier than 20:00.

An extension of the dismantling time is unfortunately not possible.

#### Stand operation

The approved exhibitor is obliged to participate in the event. Throughout the duration of the fair and the prescribed opening hours, all stands must be properly equipped and staffed with competent personnel. In particular, care must be taken to ensure that the stand is fully occupied at the time the trade fair opens each day. The removal of exhibition goods and the dismantling of stands before the end of the trade fair is not permitted; in the event of a breach of this regulation, Messe München GmbH reserves the right to charge a contractual penalty of EUR 500 from the exhibitor. In all other respects, the regulations set out in A 15 of the General Terms of Participation apply.



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# Special Terms of Participation (B) Marketplace

The General Terms and Conditions of Participation A and the Technical Guidelines of Messe München GmbH shall apply, insofar as the present Special Terms of Participation do not contain any provisions in derogation thereof.

#### **B 6 Technical installations**

Orders for technical services as outlined in the Technical Guidelines, such as the provision of electricity and water supply for the stand, as well as telecommunication services can only be accepted if they are placed through the Exhibitor Shop of Messe München GmbH until January 10, 2026 the latest.

The specific terms of delivery that apply to all orders can be accessed in the Exhibitor Shop. All technical services are to be ordered from Messe München GmbH only. Telecommunication services (connected by wire or wireless) will be provided by Messe München GmbH. Exhibitors own WiFi networks are notifiable with costs, we need the registration form latest 14 days before the

exhibition starts. Please note not to alloy the function of Messe München's inhouse hotspot. Your SSID must not be reachable outside your stand, the WiFi channel will be allocated by Messe München. Please note our general connecting conditions. Orders require Messe München GmbH's acceptance, which may be given tacitly, e.g. by providing the items or services ordered. The exhibitor is entitled to cancel an order for an item or service in full or in part if Messe München GmbH receives the cancellation at least **one week** before the official date of setup. In all other cases, the contract can be cancelled only with Messe München GmbH's written consent.

#### B 7 Sales regulations

Open selling or other provision of goods and services from the stand is not permissible. Exhibited articles may be delivered to purchasers only after the end of the fair. It is not permitted to show the selling price openly. Under

No. 64 GewO (German trade regulation act), it is permissible to sell only to commercial resellers, commercial consumers and bulk purchasers.

## B 8 Noise, sound effects

Demonstrations of video (incl. LED screens), music, stage shows etc. during the event (see opening hours) require the prior approval of Messe München GmbH's Technical Exhibition Services Division. These presentations are to be conducted in such a way that neither visitors nor other exhibitors are disturbed or adversely affected. Accordingly, loudspeakers and other acoustic amplifiers/sound systems must be focused on the exhibition stand and may not resound on neighboring stands or aisles. The maximum permitted noise level

for performances may not exceed **70 dB (A)** at the stand perimeter (in deviation from the General Terms of Participation A 5.9). Messe München GmbH reserves the right to limit or prohibit demonstrations of any kind—irrespective of previous authorization—causing noise, optical disturbances or representing a hazard or impairment to the event and especially to event participants for any other reason. The relevant statutory provisions must be observed.

### B 9 Media services

The basic entry is included in the package price and includes following contents:

#### Online exhibitor directory

- Company name, street, zip code, city, country code, telephone number, linked e-mail and internet address, hall/open-air area stand no. in the detailed exhibitor entry
- one entry each under "Product groups," "Industrial applications" and "Solutions for industrial sectors" as well as under Focus Area and Who's Who contact person
- Social media buttons, combination package link + e-mail, one product presentation

#### Visit planner (print)

- Company name, country abbreviation, zip code, city, telephone number, e-mail and website, hall/open-air area stand no. in the alphabetical list of exhibitors
- Hall display plans

Exhibitors can book additional listings, e.g. in the product directory and other presentation opportunities in these communication media in a separate order process. The booking option will be made available to applicants in good time by the media service partner commissioned, who handles these extra listings with the applicant in his own name and on his own account. All exhibitors and co-exhibitors will be contacted directly by our media service partner NEUREUTER FAIR MEDIA. Messe München GmbH assumes no responsibility for the accuracy and completeness of the trade fair media (online and print).

The exhibitor is solely responsible for the permissibility under law—and particularly the law on competition—of entries placed in the trade fair media (online and print) of Messe München GmbH at the instigation of the exhibitor. Should third parties assert claims against Messe München GmbH on account of the impermissibility of the entries under law in general or the law on competition, the placer of the entries shall hold Messe München GmbH fully safe-guarded against all claims asserted including all costs of any necessary legal defense on the part of Messe München GmbH. The same applies to entries from exhibitors, co-exhibitors and exhibitors on joint stands that the respective exhibitor has arranged in the Messe München GmbH trade fair media (online and print).

The official media services partner for this trade fair is:

NEUREUTER FAIR MEDIA GmbH Büro Essen Friedrich-List-Str. 20 45128 Essen Germany Tel. +49 201 36547-410 ceramitec@neureuter.de



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# Special Terms of Participation (B) Marketplace

The General Terms and Conditions of Participation A and the Technical Guidelines of Messe München GmbH shall apply, insofar as the present Special Terms of Participation do not contain any provisions in derogation thereof.

#### B 10 Exhibitor passes

For the duration of the fair, each exhibitor receives 3 exhibitor passes.

Additional exhibitor passes are available at EUR 41/each.

The exhibitor passes are intended for stand staff only and for service personnel permanently hired for the duration of the show, who are not employees of a Messe München service partner. In case of abuse, Messe München GmbH reserves the right to withdraw the exhibitor passes. The company name as stated in the registration is valid and binding for all tickets. A subsequent change to the company name can only be made if the official name of the exhibitor has changed, and then it also applies to all tickets.

Permanent exhibitor passes (free and fee-based) should be ordered and personalized via the Exhibitor Shop. The exhibitor permanent passes will be sent by e-mail.

Your exhibitor permanent pass will be issued as a Print@home-Ticket and as a mobile ticket (Wallet/Passbook).

The Exhibitor Shop will be available to you online both before and during the event. The number of free exhibitor permanent passes exhibitors are entitled to will be shown during the registration process. In the final invoice, only those exhibitor permanent passes will be listed that were actually used for the event. Free or unused passes will not be charged.

The number of exhibitor passes does not increase through the taking in of coexhibitors.

The exhibitor pass does NOT entitle the holder to free use of local public transport (MVV—Munich Transport and Tariff Association).

# **B 11** Photo, film and video shooting (cf. A 10)

In deviation from A 10 of the Conditions of Participation A, approval for photography, filming and video recording of the exhibitor's own stand is no longer required during the official set-up and dismantling times, or during exhibitor opening hours.

Written permission is now only required outside these times (i.e. during night closing times) and is compulsorily linked to the booking of an accompanying

security guard. All information on this will be published in the Exhibitor Shop in the relevant leaflet.

The use of drones is expressly prohibited at all times (set-up, running time, dismantling).

# B 12 Evening events

Evening events on the exhibition stand require authorization by Messe München GmbH and must be notified. Events on March 24, and 25, 2026 may start no earlier than 18:00 and must end no later than 22:00. Until 22:30, the necessary clearing-up work may be undertaken on the stand area. By 23:00 at the latest, all persons must have left the fairgrounds.

The costs per stand party will be charged at a flate rate with the final invoice.

up to 100 m<sup>2</sup> stand space from 101 m<sup>2</sup> stand space

EUR 600 EUR 800

#### Noise, background noise

A volume of **70 dB** (A) may not be exceeded until 18:00, after 18:00 a maximum volume of **85 dB** (A) applies. To ensure that everything runs smoothly, we recommend that you coordinate with your stand neighbors in advance. Any disturbances and immissions which disturbances and emissions caused by a stand party on the neighboring stand must be reported to Messe München GmbH, Project Management ceramitec immediately. Should there be any disturbances outside office hours (between 18:00 and 08:00 on the following day), immediate measures must be taken to measures are necessary to counteract disturbances caused by a stand party on the neighboring stand, please contact the Messe München GmbH security center on +49 89 949-24555. Complaints after the last day of the fair can no longer be considered. Messe München GmbH reserves the right to take or arrange for measures to be taken at the expense of the exhibiting company organizing the stand party (= stand party organizer) to eliminate any disturbance to the neighboring stand caused by the stand party.

Please note that rehearsals, e.g. for musical accompaniment to the evening event, are only permitted from 18:00.

#### Security

Only the rented space may be used for the event. All escape and rescue routes (all aisles) must be kept clear at all times and may not be blocked by structures or storage areas (placement of stand, catering and band furniture and equipment).

The exhibitor shall ensure that participants at its event do not enter the other exhibition stands or touch any objects located there. The exhibitor is responsible for ensuring that participants at his event comply with the instructions of the security and stewarding service deployed by Messe München GmbH. The minimum scope of the security and stewarding services will be determined by Messe München GmbH. The exhibitor indemnifies and holds Messe München GmbH harmless and indemnified in connection with the event. The maximum number of persons per stand event is to be observed for each event. The guideline is 1.5 persons per m² of stand area. The services provided by Messe München in connection with each event will be invoiced to the exhibitor with the final invoice.

## Access for service personnel at evening events

Separate service personnel for exhibitor evening events who are not employed by a Messe München GmbH service partner may be admitted free of charge from **16:30** on presentation of proof from the exhibitor of their place and time of work (= copy of authorization for the exhibitor evening event).

## Access for catering companies at evening events

Access for catering companies in the context of a registered and chargeable evening event is free of charge from **16:30** upon presentation of proof from the exhibitor of the place and time of use (= copy of authorization for the exhibitor evening event).

For further specifications, please refer to the rules and instructions that must be accepted when must be accepted when registering for events.



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# Special Terms of Participation (B) Marketplace

The General Terms and Conditions of Participation A and the Technical Guidelines of Messe München GmbH shall apply, insofar as the present Special Terms of Participation do not contain any provisions in derogation thereof.

#### B 13 Advertising

The following provision replaces clause A 11:

No advertising activities, including the deployment of stationary and mobile advertising carriers, promotion teams or the distribution of printed media and food samplings may be conducted at the fairgrounds outside the confines of the given exhibitor's stand, unless the exhibitor has applied for and obtained authorization from Messe München GmbH for such activities, which are subject to a fee. Messe München GmbH is entitled to stop unauthorized advertising activities outside the confines of the rented stand, in particular to expel persons

who are used as advertising carriers from the site, and to confiscate, remove or destroy unauthorized advertising media. Messe München GmbH is entitled to demand a compensation in the amount of **EUR 5,000** for unauthorized advertising activities carried out by the exhibitor outside his stand, or by third parties commissioned by him, amounting to twice the fee Messe München GmbH would have charged for granting approval. Messe München GmbH's right to claim further damages remains unaffected.

#### B 14 Food preparation

The preparation of food—especially grilling and frying—is not permitted on the stands at ceramitec without adequate ventilation devices. Exempt from this is the heating of dishes with convection ovens. This provision also applies to day events, press and evening events as well as all events in the conference rooms.

### **B 15** Deliveries

Consignments, letters and other mail to be delivered to the exhibitor's stand must carry the following details:

- Name of the event
- Hall (designation: A, B or C as well as the number of the hall (1–6)) or the outdoor exhibition area (designation: F and the block number (5–13))
- Stand number of the exhibition stand
- Name of the exhibitor
- Am Messesee 2, 81829 Munich, Germany

Messe München GmbH does not take delivery of consignments, letters and other mail intended for exhibitors or third parties. Exhibitors are advised not to deposit shipments or other objects unsecured in the hall or the outdoor exhibition area during setup and dismantling times.

Services with regard to the receipt and dispatch of consignments are offered by the authorized freight forwarders at the exhibition center.

### **B 16 Complaints and theft** (cf. A 8)

If an exhibitor has any complaints, these must be submitted in writing immediately and directly during event setup, running time or dismantling, or addressed in person at the ceramitec exhibition management or exhibitor service offices in the Atrium at Hall B5 to the exhibition management or the Technical Exhibition Service. Only then is it possible for the exhibition management to make an evaluation during or directly after the trade fair, e.g. in cases of product and invoice relevance.

Complaints that are brought forward at a later stage can no longer be fully investigated and assessed, which means your complaint can no longer give rise to any claims or not be granted to the extent desired.

Complaints concerning guarding service and security should be addressed directly to the Security Department at: security@messe-muenchen.de

Please report any thefts to the security center on the exhibition grounds. Thefts that are only reported after the trade fair has closed cannot be fully investigated and assessed.

#### **B 17 Alterations**

Messe München GmbH reserves the right to make alterations and additions in matters affecting technical arrangements and safety.

Status: December 2025