



MESSE  
MÜNCHEN

# In good hands from A-Z.

Our services

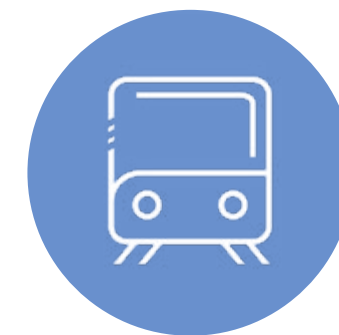
# Our know-how. Your success.

**Our service makes the difference for you: We work tirelessly to make your trade fair presence as successful as possible. How do we manage that? With a great team of highly qualified service partners.**

We are able to provide an exceptional range of expertise to make exhibiting at the trade show a great success: From planning to implementation, the entire team is available for you at all times and will be happy to support you in any way. We set ourselves very high standards and are proud to have many top-class experts on hand to assist you. Of course, our service partners are available to you and your team with all their knowledge, experience and active support not only during the preparations, but also on-site during the exhibition, enabling you to concentrate fully on a successful trade show appearance.

We wish you and your team every success at the trade fair.

Your Messe München



OUR SERVICES FROM A-Z



**Quality**



**Know-how**



**Enjoyment**



# Content

Alphabetical Index .....	2
Index .....	3
Company Directory .....	4
Stand Construction & Stand Design .....	5
Stand Technology.....	7
Stand Equipment .....	9
Stand Services .....	12
Logistics .....	15
Catering & Events.....	17
Marketing & Sales .....	20
Travel & Accommodation .....	22
Facilities at the Exhibition Center.....	24
Site Plan with Service Facilities.....	28
Important Phone Numbers .....	31

## ALPHABETICAL INDEX

### A

Accessibility .....	25
Advertising space sales .....	21
Artists agency .....	13
Artwork .....	14
ATM .....	25

### B

Baggage drop-off (Lufthansa Group Airlines) .....	25
Beverage dispensing equipment.....	18
Beverages .....	18
Bus charter .....	23

### C

Canopies.....	16
Carpentry work .....	10
Carpets.....	10
Catering .....	25
Catering (other service partners) .....	19
Catering (service partner with facilities at the exhibition center) .....	18
Charging stations for electric cars .....	26
Childcare.....	25
Cleaning (stand) .....	13
Coat & Luggage Check.....	29
Compressed air technology.....	8
Conference room service .....	25
Courier service.....	26
Crane rental .....	16
Customs clearance .....	16

### D

Decoration .....	11
Design stands .....	6

### E

E-mobility .....	26
Earth drilling work.....	10
Electrical installation .....	8
Event services.....	19
Event technology .....	11
Exhibitor Service Office .....	26

### F

Fire extinguishers .....	13
Fire protection .....	13
First Aid .....	26
Flagpoles .....	10
Floor systems .....	10
Forklift rental.....	16
Freight forwarding .....	16
Furniture rental .....	10

### G

Gardening & Landscaping.....	10
------------------------------	----

### H

Host placement .....	13
Hotel room rental .....	23

### I

Insurance .....	13
Interior design .....	11
Interpreters.....	13

### K

Kiosk .....	26
-------------	----

### L

Lead Tracking .....	21
Lifting platform rental.....	16
Live streaming .....	21
Lockers.....	26
Lost-and-found office.....	26

### M

Multimedia .....	11
------------------	----

### P

Parcel shipment.....	26
Parking.....	23
Partition walls.....	10
Photography .....	13
Plants .....	11
Postal services .....	26

Prayer room “Room of silence” .....	27
Press center .....	27
Press conference room leasing.....	27
Printing .....	14
Private room rental .....	23

### S

Safe rental.....	11
Sanitary installation .....	8
Security.....	14
Security service .....	27
Set-up and dismantling labor.....	14
Signage & Lettering .....	11
Social media .....	21
Sprinkler-compatible materials .....	11
Stand security.....	14
Storage tents .....	16
Suspended structures .....	8
System stands .....	6
System stands with renewable resources (wood) .....	6

### T

Tableware rental .....	19
Technology for conference and meeting rooms.....	27
Telecommunications services .....	8
Tobacco products.....	27
Tourist Information .....	27
Trade fair store .....	27
Translators.....	13

### V

Video surveillance of stand.....	14
Visitor counting systems .....	11, 21

### W

Waste disposal.....	14
Wheelchair rental .....	27
WIFI / WLAN .....	27

## INDEX

### STAND CONSTRUCTION & STAND DESIGN

Design & system stands.....	6
System stands with renewable resources (wood) .....	6

### STAND TECHNOLOGY

Compressed air technology.....	8
Electrical installation .....	8
Sanitary installation.....	8
Suspended structures.....	8
Telecommunications services .....	8

### STAND EQUIPMENT

Carpentry work & Partition walls .....	10
Flagpoles & Earth drilling work .....	10
Floor systems & Carpets.....	10
Furniture rental .....	10
Gardening & Landscaping.....	10
Interior design & Decoration.....	11
Multimedia & Event technology .....	11
Plants .....	11
Safe rental.....	11
Signage & Lettering .....	11
Sprinkler-compatible materials .....	11
Visitor counting systems .....	11

### STAND SERVICES

Artists agency .....	13
Cleaning (stand) .....	13
Fire extinguishers & Fire protection .....	13
Host placement .....	13
Insurance .....	13
Interpreters & Translators.....	13
Photography.....	13
Printing & Artwork.....	14
Security & Stand security.....	14
Set-up and dismantling labor.....	14
Video surveillance of stand.....	14
Waste disposal.....	14

### LOGISTICS

Crane & forklift rental / Freight forwarding & Customs clearance .....	16
Lifting platform rental.....	16
Storage tents & canopies .....	16

### CATERING & EVENTS

Beverage dispensing equipment.....	18
Beverages .....	18
Catering (service partner with facilities at the exhibition center) .....	18
Catering (other service partners) .....	19
Event services.....	19
Tableware rental .....	19

### MARKETING & SALES

Advertising space sales .....	21
Lead Tracking .....	21
Social media and live streaming .....	21
Visitor counting systems .....	21

### TRAVEL & ACCOMMODATION

Bus charter .....	23
Hotel room rental .....	23
Parking.....	23
Private room rental .....	23

### FACILITIES AT THE EXHIBITION CENTER

Accessibility .....	25
ATM .....	25
Baggage drop-off (Lufthansa Group Airlines) .....	25
Catering .....	25
Childcare.....	25
Conference room service.....	25
E-mobility/ Charging stations for electric cars .....	26
Exhibitor Service Office.....	26
First Aid .....	26
Kiosk .....	26
Lockers.....	26
Lost-and-found office.....	26
Parcel shipment & Courier service .....	26
Postal services.....	26

Prayer room “Room of silence” .....	27
Press center .....	27
Press conference room leasing.....	27
Security service .....	27
Technology for conference and meeting rooms.....	27
Tobacco products.....	27
Tourist Information .....	27
Trade fair store .....	27
Wheelchair rental .....	27
WIFI / WLAN .....	27

### SITE PLAN WITH SERVICE FACILITIES

ATM, Cash Machine.....	29, 30
Baby Changing Room.....	29
Baked goods.....	29
Beer Garden.....	29
Coat & Luggage Check.....	29, 30
Expressway .....	30
First Aid .....	29
Information.....	29
Mailbox .....	29
Press Center.....	30
Restaurant .....	30
Self-service restaurant .....	30
Snack Bar.....	29, 30

### IMPORTANT PHONE NUMBERS

## COMPANY DIRECTORY

### A

Able Catering GbR – Josef Able & Söhne .....	18
Adventics GmbH.....	21
Agentur für Arbeit München – Messe-Jobvermittlung München .....	13, 14
Agentur Quaranta.....	13
Allianz Generalagentur Einhellig & Hoffmann OHG .....	13
Alois Dallmayr KG   Catering .....	19
APCOA PARKING Deutschland GmbH.....	23
Atelier Gebhard GmbH & Co. KG .....	11, 14
Autobus Oberbayern GmbH .....	23

### B

Bavaria-Zelte GmbH.....	16
Bekra Hydrokulturen Vertriebs-GmbH.....	10, 11
Bernreiter GmbH .....	8
BrandBooster Video Production.....	21
btl next GmbH.....	11, 14, 21

### C

CHECK-IN! München.....	23
colorbirds GmbH .....	13
convey Information Systems GmbH.....	21

### D

dias Gebäudemanagement GmbH .....	13
die marketingarchitekten .....	21
Dieter Cronenberg GmbH & Co. KG .....	11
DO & CO Gastronomie GmbH.....	19
Dr. Heindl Tresore GmbH & Co. KG .....	11

### E

EECS.green GmbH.....	6
EventKickern Veranstaltung & Promotion .....	19

### F

F. Kienzl Elektroanlagen GmbH .....	8
Fair Foods Munich .....	19
Fair Rent München Cudok & Viße GmbH.....	10, 19
Fairground Supermarkt .....	18, 26
Falken Feinkost Catering.....	19
Fotostudio Heuser .....	13
Fotostudio Loske .....	13

### G

Gahrens + Battermann GmbH & Co. KG .....	11
Gerner GmbH & Co. KG .....	10
Getränke Widmann GmbH.....	18
Getränkefachhandel K & F GmbH.....	18

### H

Herbert Nowak .....	8
Herrmann & Schmidt Dienstleistungen GmbH und Co. KG .....	13
Hummel Möbelverleih GmbH .....	10

### K

Käfer Service GmbH .....	18
Kühne + Nagel (AG & Co.) KG.....	16, 26

### M

Marco Pizza Service.....	19
Markus GmbH.....	10
mateco GmbH.....	16
Max Rappenglitz GmbH .....	10
Media Sales .....	21
meplan GmbH .....	6
München Tourismus.....	23, 31

### N

Nelhiebel Elektrotechnik GmbH .....	8
Neumann & Müller GmbH & Co. KG.....	8, 11, 27
North Market GmbH .....	18, 26

### P

PLAN 3 GmbH .....	27
Planter's Punch GmbH.....	10, 11
Prosafe Sicherheitstechnik.....	11

### R

Remondis GmbH & Co. KG .....	14
Roggermaier GmbH.....	16
Rudolf Lang GmbH & Co. KG .....	11, 14
Rudolf Stamm GmbH .....	10, 11

### S

Schenker Deutschland AG .....	16
Stingl GmbH .....	8
stream1 .....	21
Stürzer Catering GmbH .....	19

### T

the fair agency gmbh .....	13
TRADEFAIRS.....	23
Trollmann GmbH.....	10
True Logik GmbH.....	8, 11

### U

Unify Communications and Collaboration GmbH & Co. KG.....	8
---	---

### V

Veranstaltungsdienst Paul Mayr GmbH & Co. KG.....	14, 26, 27
Veranstaltungs- und Sicherheitsdienst PRIMAs GmbH .....	14

### W

Wania + Baarfuss GmbH + Co. KG .....	13
Weigerstorfer GmbH.....	8
WL Coffee&Stuff GmbH .....	19

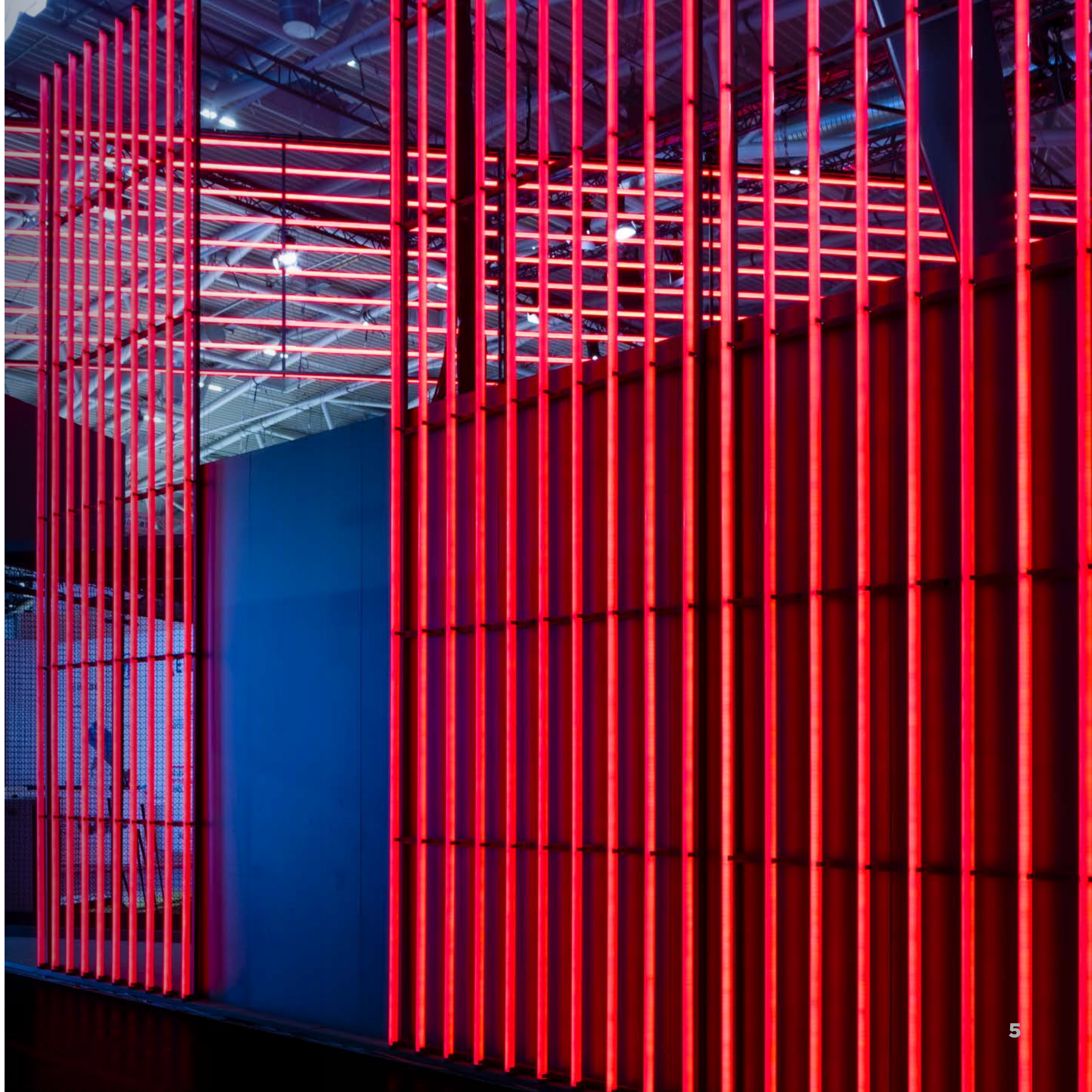
### Z

ZAV-Künstlervermittlung München .....	13, 19
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# Stand Construction & Stand Design

We share your desire to design and build unique and unforgettable stands. Together with our service partners, we combine expertise and customer service to realize your ideas.







## STAND CONSTRUCTION & STAND DESIGN

These days, the ideal trade fair experience requires intelligent touchpoints for real encounters and real brand and product experiences. Physically and digitally. Our service partner meplan employs experienced teams in the areas of design, project management and marketing, who take care of all aspects of your brand presence—from the initial offer and planning through to assembly and dismantling. This is the best way to inform, entertain and activate visitors, needs-oriented and at the right time. meplan masters the entire range of the perfect trade show experience and is your expert for touchpoints.

### DESIGN & SYSTEM STANDS

#### MEPLAN GMBH

Head office at the exhibition center: Phone +49 89 540267980  
service@meplan.de | meplan.com/en

### SYSTEM STANDS WITH RENEWABLE RESOURCES (WOOD)

#### EECS.GREEN GMBH

Head office: Phone +43 1 310 9400 200  
office@eecs.green | eecs.green/en

#### MEPLAN GMBH

Head office at the exhibition center: Phone +49 89 540267980  
service@meplan.de | meplan.com/en



# Stand Technology

For the exterior to be convincing, the inner values have to be aligned with your goals. Smart technology is the foundation of every trade fair stand— invisible to your guests, but indispensable for smooth operations.





## STAND TECHNOLOGY

Our partner companies offer the entire range of technical services, including planning and construction of suspended structures (rigging and suspension units), lighting technology and compressed air technology as well as customized telecommunications solutions. Exhibitors and visitors also benefit from one of the world's most modern network infrastructures in the field of multimedia information and communication technologies at the Messe München exhibition center.

### COMPRESSED AIR TECHNOLOGY

#### **HERBERT NOWAK**

On site during set-up and the trade fair: Phone +49 89 949-24680  
Head office: Phone +49 8131 9076792 | Fax +49 8131 9076799  
NowakStromversorgung@t-online.de | nowak-strom.de

### ELECTRICAL INSTALLATION

#### **BERNREITER GMBH**

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#### **F. KIENZL ELEKTROANLAGEN GMBH**

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messe@kienzl-elektroanlagen.de | kienzl-elektroanlagen.de

#### **NELHIEBEL ELEKTROTECHNIK GMBH**

Office at the exhibition center: Phone +49 89 949-24630  
elektro@messe.nelhiebel.de | nelhiebel.de

### SANITARY INSTALLATION

#### **STINGL GMBH**

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Head office: Phone +49 89 316020 | Fax +49 89 31602199  
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#### **WEIGERSTORFER GMBH**

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messteam@weigerstorfer.de | weigerstorfer.de

### SUSPENDED STRUCTURES

#### **NEUMANN & MÜLLER GMBH & CO. KG**

Office at the exhibition center: Phone +49 89 949-28090 | Fax +49 89 949-28099  
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messe.muenchen@neumannmueller.com | neumannmueller.com/en

#### **TRUE LOGIK GMBH**

Office at the exhibition center: Phone +49 89 9077998-67 | Fax +49 89 9077998-62  
Head office: Phone +49 89 9077998-0 | Fax +49 89 9077998-20  
info@truelogik.com | truelogik.com/en

### TELECOMMUNICATIONS SERVICES

#### **UNIFY COMMUNICATIONS AND COLLABORATION GMBH & CO. KG**

Office at the exhibition center and troubleshooting hotline: Phone +49 89 949-11666  
communication-services-extern@messe-muenchen.de  
Assistance: Phone +49 89 949-248234  
SP-IT-Unify@mitel.com



# Stand Equipment

Participating in a trade fair means intensive discussions and business deals, which are that much easier if the atmosphere is right. And that is exactly what the experts from the Stand Equipment division take care of.





## STAND EQUIPMENT

Plants and rental furniture in a wide range of designs, from classic to modern, ensure a refined environment—from individual pieces to entire office, shelving and kitchen systems. Floor coverings and carpets structure the individual stand areas, while lettering on flags, banners and walls advertise your company and provide information to trade fair visitors. Lighting and audio systems emphasize the desired atmosphere at the stand—whether it's a light show, press conference or logo projection: Sophisticated media technology offers a wide range of presentation and infotainment options.

### CARPENTRY WORK & PARTITION WALLS

#### TROLLMANN GMBH

Office at the exhibition center: Phone +49 89 949-28118 | Fax +49 89 949-28119  
Head office: Phone +49 89 5403421-0 | Fax +49 89 5403421-299  
info@trollmann.com | trollmann.com/en

### FLAGPOLES & EARTH DRILLING WORK

#### GERNER GMBH & CO. KG

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Mobile +49 170-8337949 oder +49 173-9372685  
info@bau-gerner.de | bau-gerner.de

### FLOOR SYSTEMS & CARPETS

#### HUMMEL MÖBELVERLEIH GMBH

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info@hummel-mietmoebel.de | hummel-mietmoebel.de/en

#### MARKUS GMBH

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#### RUDOLF STAMM GMBH

Head office: Phone +49 89 9454833 | Fax +49 89 9454830  
info@rs-stamm.de | rs-stamm.de

### FURNITURE RENTAL

#### FAIR RENT MÜNCHEN CUDOK & VISSÉ GMBH

Office at the exhibition center: Phone +49 89 949-28220  
Head office: Phone +49 89 9546874-01 | Fax +49 89 954687-124  
muenchen@fairrent.com | fairrent.com/en

#### HUMMEL MÖBELVERLEIH GMBH

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info@hummel-mietmoebel.de | hummel-mietmoebel.de/en

#### MAX RAPPENGLITZ GMBH

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moebel@rappenglitz.de | info@rappenglitz.de | rappenglitz.de/en

### GARDENING & LANDSCAPING

#### BEKRA HYDROKULTUREN VERTRIEBS-GMBH

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#### PLANTER'S PUNCH GMBH

Head office: Phone +49 89 90068080 | Fax +49 89 90068089  
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planter@planterspunch.de | planterspunch.de



## STAND EQUIPMENT

### INTERIOR DESIGN & DECORATION

#### **RUDOLF STAMM GMBH**

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### MULTIMEDIA & EVENT TECHNOLOGY

#### **BTL NEXT GMBH**

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#### **GAHRENS + BATTERMANN GMBH & CO. KG**

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#### **TRUE LOGIK GMBH**

Office at the exhibition center: Phone +49 89 9077998-67 | Fax +49 89 9077998-62  
Head office: Phone +49 89 9077998-0 | Fax +49 89 9077998-20  
info@truelogik.com | truelogik.com/en

### PLANTS

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Head office: Phone +49 89 90068080 | Fax +49 89 90068089  
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### SAFE RENTAL

#### **DR. HEINDL TRESORE GMBH & CO. KG**

Head office: Phone +49 911 801080 | Fax +49 911 8010818  
info@heindltresore.de | heindltresore.de

#### **PROSAFE SICHERHEITSTECHNIK**

Head office: Phone +49 89 45108386 | Fax +49 89 46261291  
prosafe@t-online.de | prosafe-tresore.de

### SIGNAGE & LETTERING

#### **ATELIER GEBHARD GMBH & CO. KG**

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Fax +49 89 949-24979  
abc@atelier-gebhard.de | atelier-gebhard.de/en

#### **RUDOLF LANG GMBH & CO. KG**

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Head office: Phone +49 89 7415100 | Mobile +49 173-9897963  
service@rudolf-lang.de | rudolf-lang.de

### SPRINKLER-COMPATIBLE MATERIALS

#### **DIETER CRONENBERG GMBH & CO. KG**

Head office: Phone +49 211 177500 | Fax +49 211 1775050  
info@cronenberg-buehnenbedarf.de | cronenberg-buehnenbedarf.de/en

#### **RUDOLF STAMM GMBH**

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### VISITOR COUNTING SYSTEMS

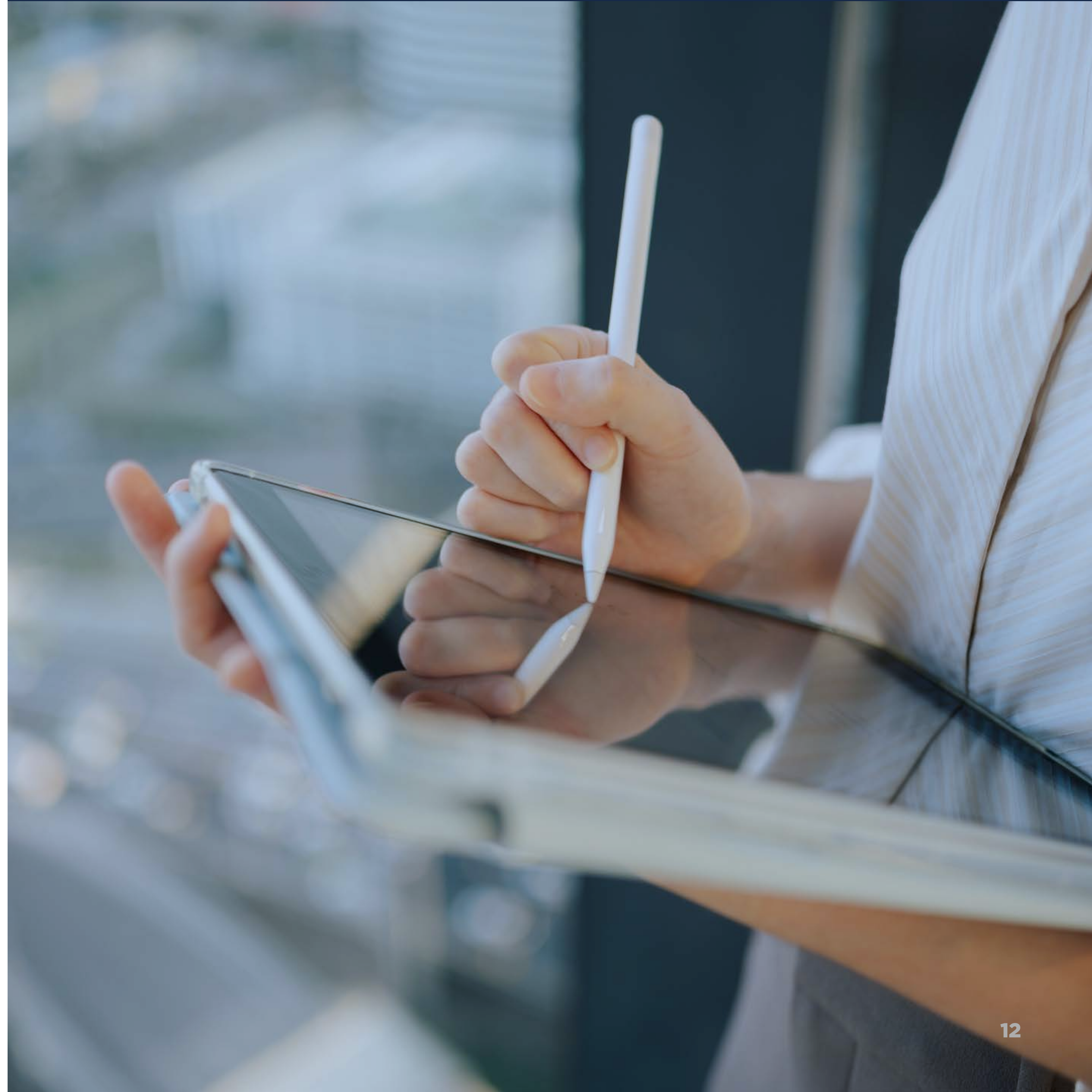
#### **BTL NEXT GMBH**

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Head office: Phone +49 89 3547600 | Fax +49 89 35476029  
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## Stand Services

So that you can focus fully on making the trade fair a success for your business, our partners will handle any problems while you are there—with a wide range of services to suit your needs.





## STAND SERVICES

Our service partners can organize cleaning and waste disposal, and provide qualified stand personnel such as set-up and dismantling assistants, hosts, kitchen and service staff, interpreters, artists, photographers and camera operators as well as security personnel—but also proven experts in the insurance sector.

### ARTISTS AGENCY

#### ZAV-KÜNSTLERVERMITTLUNG MÜNCHEN

A service of the Federal Employment Agency  
Head office: Phone +49 228 50208-4019  
zav-kv-muenchen@arbeitsagentur.de | zav.arbeitsagentur.de

### CLEANING (STAND)

#### DIAS GEBÄUDEMANAGEMENT GMBH

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#### HERRMANN & SCHMIDT DIENSTLEISTUNGEN GMBH UND CO. KG

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### FIRE EXTINGUISHERS & FIRE PROTECTION

#### WANIA + BAARFUSS GMBH + CO. KG

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info@wania-feuerschutz.de | wania-feuerschutz.de

### HOST PLACEMENT

#### AGENTUR FÜR ARBEIT MÜNCHEN – MESSE JOBVERMITTLUNG MÜNCHEN

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#### AGENTUR QUARANTA

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info@agentur-quaranta.de | agentur-quaranta.de

#### COLORBIRDS GMBH

Head office: Phone +49 89 998209580 | Fax +49 89 998209589  
info@colorbirds.de | colorbirds.de/en

#### THE FAIR AGENCY GMBH

Head office: Mobile +49 175-2906469  
info@the-fair-agency.com | the-fair-agency.com

### INSURANCE

#### ALLIANZ GENERALAGENTUR EINHELLIG & HOFFMANN OHG

Exhibitor liability insurance and transportation insurance  
Head office: Phone +49 89 14727788-0 | Fax +49 89 14727788-99  
einhellig.hoffmann@allianz.de | allianz-einhellig-hoffmann.de

### INTERPRETERS & TRANSLATORS

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Mobile +49 171-6244687  
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#### THE FAIR AGENCY GMBH

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### PHOTOGRAPHY

#### FOTOSTUDIO HEUSER

Photography services  
Head office: Phone +49 89 61440262 | Mobile +49 172-8301209  
info@fotostudio-heuser.de | fotostudio-heuser.de

#### FOTOSTUDIO LOSKE

Photography and photo print services  
Head office: Phone +49 89 3244121 | Fax +49 89 3244123  
Mobile +49 171-5730239  
mail@studioloske.de | studioloske.de





## STAND SERVICES

### PRINTING & ARTWORK

#### **ATELIER GEBHARD GMBH & CO. KG**

Office at the exhibition center: Phone +49 89 949-24975 | Fax +49 89 949-24979  
abc@atelier-gebhard.de | atelier-gebhard.de/en

#### **RUDOLF LANG GMBH & CO. KG**

Office at the exhibition center: Phone +49 89 741510-33  
Head office: Phone +49 89 7415100  
Mobile +49 173-9897963  
service@rudolf-lang.de | rudolf-lang.de

### SECURITY & STAND SECURITY

#### **VERANSTALTUNGSDIENST PAUL MAYR GMBH & CO. KG**

Office at the exhibition center / Lost-and-found office:  
Phone +49 89 949-24546 | Fax +49 89 949-24549  
SZ-Messe@vd-Mayr.de | vd-mayr.de

#### Security control center

Phone +49 89 949-24555 | Fax +49 89 949-24549  
SZ-Messe@vd-Mayr.de | vd-mayr.de

#### Stand security

Phone +49 89 949-24500 | Fax +49 89 949-9723970

#### **VERANSTALTUNGS- UND SICHERHEITSDIENST**

##### **PRIMAS GMBH**

Office at the exhibition center: Phone +49 9471 604176-0  
buero@vsdprimasgmbh.de | primas-gmbh.de

##### **BTL NEXT GMBH**

Only video surveillance of stand

Office at the exhibition center: Phone +49 89 949-24910  
Head office: Phone +49 89 3547600 | Fax +49 89 35476029  
messteam-muenchen@btl-x.de | btl-x.de

### SET-UP AND DISMANTLING LABOR

#### **AGENTUR FÜR ARBEIT MÜNCHEN – MESSE JOBVERMITTLUNG MÜNCHEN**

Office at the exhibition center: Phone +49 89-5154-3500/3600 | Fax +49 89 5154-9990  
Muenchen.Messebuero@arbeitsagentur.de

### VIDEO SURVEILLANCE OF STAND

#### **BTL NEXT GMBH**

Office at the exhibition center: Phone +49 89 949-24910  
Head office: Phone +49 89 3547600 | Fax +49 89 35476029  
messteam-muenchen@btl-x.de | btl-x.de

### WASTE DISPOSAL

#### **REMONDIS GMBH & CO. KG**

Office at the exhibition center: Phone +49 89 949-24730 | Fax +49 89 949-24739  
Mobile +49 171-8627546  
wolfgang.lorch@remondis.de | remondis.de/en/home



# Logistics

Being in the right place at the right time with the right cargo—  
that's a daily routine for our logistics partners.





## LOGISTICS

As an international company, our logistics specialists reliably organize all of your trade fair goods. A global network and many years of know-how enable maritime, land and air freight transport, and guarantee their punctual arrival in Munich. We also provide expert advice on questions relating to special transportation, safety and environmental guidelines, and customs clearance. They also take care of on-site handling—including empty container handling, temporary storage and the rental of cranes, forklifts, and work and lifting platforms for stand assembly.

### CRANE & FORKLIFT RENTAL / FREIGHT FORWARDING & CUSTOMS CLEARANCE

#### **KÜHNE + NAGEL (AG & CO.) KG**

Office at the exhibition center: Phone +49 40 303332800 (main office)  
customer.event@kuehne-nagel.com | kuehne-nagel.com

#### **SCHENKER DEUTSCHLAND AG**

Office at the exhibition center: Phone +49 89 949-24345 | Fax +49 89 949-24346  
Head office: Phone +49 89 949-24300 | Fax +49 89 949-24339  
fairs.muenchen@dbschenker.com | dbschenker.com/de-en

### LIFTING PLATFORM RENTAL

#### **MATECO GMBH**

Head office: Phone +49 89 6202197-0 | Fax +49 89 6202197-11  
Mobile +49 175-5801329  
muenchen-messe@mateco.de | mateco.de/en

#### **ROGGERMAIER GMBH**

Trade fair hotline: Phone +49 89 905006-25  
Head office: Phone +49 89 905006-0 | Fax +49 89 905006-55  
messeservice@roggermaier.de | roggermaier.de

### STORAGE TENTS & CANOPIES

#### **BAVARIA-ZELTE GMBH**

Head office: Phone +49 8121 99587-0 | Fax +49 8121 99587-10  
info@bavaria-zelte.de | bavaria-zelte.de



# Catering & Events

As we all know, tastes differ. That's why you can rely on us to offer not just one service partner, but a full menu of selected catering and event service providers to choose from.





## CATERING & EVENTS

Whether you want a hearty Bavarian snack for a small group of people or a festive gala dinner with gourmet cuisine, stand catering for happy hour, conference catering or a large evening event on location, our chefs can provide delicacies for every occasion. We can also take care of the complete planning and organization of your event. All catering equipment such as coffee machines, beverage dispensing systems, tableware, cutlery, glasses and service accessories are available for hire if required.

### BEVERAGE DISPENSING EQUIPMENT

#### GETRÄNKE WIDMANN GMBH

Head office: Phone +49 8121 8453 | Fax +49 8121 78422  
Mobile +49 177-2228453  
info@schanktec.de

### BEVERAGES

#### FAIRGROUND SUPERMARKT

At the exhibition center, West Entrance:  
Mobile +49 175-3670170  
sunday4@gmx.de

#### GETRÄNKEFACHHANDEL K & F GMBH

Head office: Phone +49 811 94640  
info@kf-getraenke.de | kf-getraenke.de

#### NORTH MARKET GMBH

At the exhibition center, North and East Entrance:  
Mobile +49 171-5832166  
Head office: Phone +49 8756 913859 | Fax +49 8756 913887  
office@northmarket.de

### CATERING (SERVICE PARTNER WITH FACILITIES AT THE EXHIBITION CENTER)

#### ABLE CATERING GBR – JOSEF ABLE & SÖHNE

Office at the exhibition center: Phone +49 89 949-28460 | Fax +49 89 949-28479  
catering@able-muenchen.de | able-muenchen.de

#### KÄFER SERVICE GMBH

Office at the exhibition center: Phone +49 89 949-24203 | Fax +49 89 949-24209  
messe.catering@feinkost-kaefer.de | messe.feinkost-kaefer.de/en



## CATERING & EVENTS

### CATERING (OTHER SERVICE PARTNERS)

#### **ALOIS DALLMAYR KG | CATERING**

Head office: Phone +49 89 2135-104  
messe@dallmayr.de | dallmayr.com/deen

#### **DO & CO GASTRONOMIE GMBH**

Head office: Phone +49 89 350948-540 | Fax +49 89 350948-541  
catering@arena-one.com | doco.com

#### **FAIR FOODS MUNICH**

A brand of Kofler & Kompanie München GmbH  
Head office: Phone +49 89 360392814  
order@fairfoodsmunich.com | messe-catering.kofler-kompanie.com

#### **FALKEN FEINKOST CATERING**

Head office: Phone +49 89 658953 | Fax +49 89 655881  
Mobile +49 170-4087113  
info@falkenfeinkost.de | falkenfeinkost.de

#### **MARCO PIZZA SERVICE**

At the exhibition center, Hall C1 – north side, outside:  
Phone +49 89 949-28901 | Fax +49 89 949-28905  
Open only during set-up and dismantling

#### **STÜRZER CATERING GMBH**

Head office: Phone +49 8095 906670 | Fax +49 8095 2577  
mail@stuerzer-service.de | stuerzer-service.de

#### **WL COFFEE&STUFF GMBH**

Phone +49 89 379160741  
Mobile +49 176-10308307  
info@coffee-stuff.de | coffee-stuff.de

### EVENT SERVICES

#### **EVENTKICKERN VERANSTALTUNG & PROMOTION**

Head office: Mobile +49 172-8631010  
info@eventkickern.de | eventkickern.de

#### **ZAV-KÜNSTLERVERMITTLUNG MÜNCHEN**

A service of the Federal Employment Agency  
Head office: Phone +49 228 50208-4019  
zav-kv-muenchen@arbeitsagentur.de | zav.arbeitsagentur.de

### TABLEWARE RENTAL

#### **FAIR RENT MÜNCHEN CUDOK & VISSÉ GMBH**

Office at the exhibition center: Phone +49 89 949-28220  
Head office: Phone +49 89 9546874-01 | Fax +49 89 954687-124  
muenchen@fairrent.com | fairrent.com



# Marketing & Sales

Would you like to get the most out of your trade show exhibit?  
When it comes to a successful trade fair presentation, you can rely  
on our marketing experts.





## MARKETING & SALES

With their expertise in social media content, live streaming and lead management solutions, our service partners optimize the reach of your trade fair presence, ensuring that your message reaches your target group. We can also offer you customized advertising space at the exhibition grounds to maximize your presence on site.

### ADVERTISING SPACE SALES

#### MEDIA SALES

Messe München GmbH  
Office at the exhibition center / Head office:  
media.sales@messe-muenchen.de | messe-muenchen.de/advertisingspaces

### LEAD TRACKING

#### ADVENTICS GMBH

On site during the trade fair: Phone +49 89 4444 33 111  
contact@scan2lead.com | adventics.de/en

#### CONVEY INFORMATION SYSTEMS GMBH

On site during the trade fair: Phone +49 89 9545867 55  
contact@convey.de | convey.de/en/leadsuccess

### SOCIAL MEDIA AND LIVE STREAMING

#### BRANDBOOSTER VIDEO PRODUCTION

Office at the exhibition center / Head office: Phone +49 89 949-20592  
media.sales@messe-muenchen.de

#### BTL NEXT GMBH

Office at the exhibition center: Phone +49 89 949-24910  
Head office: Phone +49 89 3547600 | Fax +49 89 35476029  
messteam-muenchen@btl-x.de | btl-x.de

#### DIE MARKETINGARCHITEKTEN

On site during the trade fair: Phone +49 8106 9292 326 | Fax +49 8106 9292 328  
bmaurer@diemarketingarchitekten.de | diemarketingarchitekten.de/en

#### STREAM1

On site during the trade fair: Phone +49 89 414141399  
hello@stream1.eu | stream1.eu

### VISITOR COUNTING SYSTEMS

#### BTL NEXT GMBH

Office at the exhibition center: Phone +49 89 949-24910  
Head office: Phone +49 89 3547600 | Fax +49 89 35476029  
messteam-muenchen@btl-x.de | btl-x.de





# Travel & Accommodation

Whether you want to accommodate a large team or just a few team members: our service partner can arrange individual accommodation or entire allotments for you.





## TRAVEL & ACCOMMODATION

There is a wide range of accommodation available, including vibrant city locations and hotels close to the trade fair. During trade fairs, available hotel rooms are listed on a handy booking platform. Would you prefer to stay in private accommodation? Furnished rooms, apartments and houses are available as an inexpensive and more personal alternative to hotels. For those arriving by rail and air, Messe München is within easy reach of public transport. Of course, there are also plenty of parking spaces available. Tip: ask about our exhibitor parking tickets.

### BUS CHARTER

#### **AUTOBUS OBERBAYERN GMBH**

Head office: Phone +49 89 323040 | Fax +49 89 3232594  
verkauf@autobusoberbayern.de | autobusoberbayern.com/en

### HOTEL ROOM RENTAL

#### **MÜNCHEN TOURISMUS**

Phone +49 89 233-96555 | Fax +49 89 233-30233  
munich.travel/en/accomodation

#### **TRADEFAIRS**

Head office: Phone +49 69 9588-3616 | Fax +49 69 9588-1913  
messe-muenchen@tradefairs.com | messe-muenchen.tradefairs.com

### PARKING

#### **APCOA PARKING DEUTSCHLAND GMBH**

Office at the exhibition center: Phone +49 89 949-28130 | Fax +49 89 949-28139  
messeparken-muenchen@apcoa.de | apcoa.de/en

### PRIVATE ROOM RENTAL

#### **CHECK-IN! MÜNCHEN**

Accommodation service for rooms, apartments and vacation rentals  
Head office: Phone +49 89 43739789 | Fax +49 89 43739788  
service@checkin-muenchen.de | checkin-muenchen.de/en

# Facilities at the Exhibition Center

The shorter the distance, the faster the response times. Even with the best organization, it is sometimes just not possible to prepare for all eventualities. But there are a wide range of services available directly on site to meet your needs.



## FACILITIES AT THE EXHIBITION CENTER

In addition to shopping facilities in the kiosk and trade fair store, the Munich exhibition center also offers wheelchair rental, a lost-and-found office and lockers. Temporary services such as airline baggage drop-off, tourist information, the “Room of Silence” and a kindergarten are also available for some events. Several restaurants, bistros and beer gardens offer regional specialties, international cuisine and, of course, vegetarian options. Good to know: During the trade show, the respective project management team along with the Technical Exhibitor Service will relocate their workplace to the heart of the action and can be reached via the Exhibitor Service Office in the Atrium.

### ACCESSIBILITY

Holders of a disabled ID card can park free of charge in the Parkhaus West parking facility on the specially signposted parking spaces close to the entrance on each level and in the event parking lots outdoors. Please exchange your parking ticket for a free exit ticket before you leave the parking facility, to be obtained at the APCOA PARKING Deutschland GmbH office on level 0 in the parking facility or directly at the barrier. The sanitary facilities for wheelchair users are located at the West, East and North Entrances, on the south sides of halls A and B, on the north sides of halls C, near the information counter and in all hall restaurants on the 1st floor.

### ATM

You will find ATMs from the following providers:

#### EURONET:

East Entrance, North Entrance, Expressway near Hall B4 (1st floor)

#### IC CASH SERVICES GMBH

West Entrance, Northwest Entrance and Northeast Entrance

### BAGGAGE DROP-OFF (LUFTHANSA GROUP AIRLINES)

Traveling light: In cooperation with Lufthansa (LH), we offer the option of checking in your baggage at the exhibition grounds. After checking in online for your Lufthansa flight (LH, LX, OS flight numbers), you can drop off your baggage at the signposted baggage drop-off counter no later than five hours before departure. Lufthansa will organize free baggage transport to the airport for you, including baggage drop-off at the airport. This allows you to relax and travel from the exhibition grounds to Munich Airport without having to wait at the check-in desk. When you arrive at your destination, your suitcases will be available in the baggage claim area as usual.\*

### CATERING

Enjoy our extensive catering facilities: a fresh cup of coffee in the morning, a snack in between or a relaxed lunch away from the hustle and bustle of the trade fair. In our cafés and bistros, in the restaurants or in the beer garden in our beautiful atrium, you can relax between appointments and let our service partners spoil you with culinary delights.

### CHILDCARE

Children at the trade fair: Some trade fairs offer professional and free childcare by experienced educators for children aged 3 to 6. The offer is aimed at exhibitors and visitors.\*

### CONFERENCE ROOM SERVICE

We provide space for your business: The exhibition center has a variety of conference and meeting rooms that can be rented for presentations, meetings and events. The Technical Exhibitor Services team is at your disposal for the planning and realization of your event. Seating in the conference rooms can be selected individually according to your preferences—e. g. in a U-shape, as classroom-style seating or in rows. Mobile installations such as microphones / mixing console, video projection, video / TV recording, sound recording and other technical equipment can be ordered for all rooms as required.\*

#### CONFERENCE ROOM RENTAL

Request via the project management of the respective event.

\*This service is not available at every event. Please call +49 89 949-20720 in advance for more information.

## FACILITIES AT THE EXHIBITION CENTER

### E-MOBILITY / CHARGING STATIONS FOR ELECTRIC CARS

Messe München combines customer service with responsibility for the environment by setting a milestone in terms of electric mobility:

80 charging stations available at the parking garage West (Park + Charge), 1 Super-charger at the ICM – International Congress Center Messe München and up to 20 mobile charging stations across the outdoor parking spaces create a comprehensive charging infrastructure that benefits the environment and conserves resources. Exhibitors and visitors can recharge their batteries here free of charge.

### EXHIBITOR SERVICE OFFICE

Right by your side: Your contacts from Exhibition Management and Technical Exhibitor Services (TAS) are there for you directly on site at the trade fair.

The Exhibitor Service Offices at the exhibition center are located in the atrium in front of Halls B2 and B5 and on the north side of Hall C4. Staffing and opening hours vary depending on hall occupancy.

### FIRST AID

The first aid stations are located in the West and East Entrances and on the north side of Hall C4. They are staffed if the respective entrance is open for business.

### BAYERISCHES ROTES KREUZ (BAVARIAN RED CROSS BRK)

At the exhibition center: Phone +49 89 949-28103 | Fax +49 89 949-28106

Head office: Phone +49 89 2373-282

sanitaetsdienst@brk-muenchen.de | brk-muenchen.de

### KIOSK

Short distances—great variety: the kiosks in the West, East and North Entrances offer the following products:

Tobacco products, daily newspapers, baked goods and snacks, drinks (soft drinks, juices, spirits, beers, etc.), groceries (e. g. salt, pepper, canned food, etc.), household goods (glasses, coffee machines, sewing kits, etc.), drugstore items, gift items, post-cards, packaging materials (e. g. aluminum foil, bags, cups, napkins, etc.)

### FAIRGROUND SUPERMARKT

At the exhibition center, West Entrance: Mobile +49 175-3670170  
sunday4@gmx.de

### NORTH MARKET GMBH

At the exhibition center, North and East Entrance: Mobile +49 171-5832166  
Head office: Phone +49 8756 913859 | Fax +49 8756 913887  
office@northmarket.de

### LOCKERS

Under lock and key: To keep your valuables safe, mobile lockers are set up in the entrances as required. The charge per closing is 1 EUR. Larger items of luggage can be handed in at the checkrooms.

### LOST-AND-FOUND OFFICE

Have you lost something? The lost-and-found office is located in the security control center in the main administration building at Gate 1, which is open around the clock. It can be accessed both from inside and outside the main administration building.

### VERANSTALTUNGSDIENST PAUL MAYR GMBH & CO. KG

Security control center at the exhibition center:

Phone +49 89 949-24555 | Fax +49 89 949-24549

SZ-Messe@vd-Mayr.de | vd-mayr.de

### PARCEL SHIPMENT & COURIER SERVICE

From A to B: For major courier services such as DHL, German Parcel, UPS and Federal Express, entry to the exhibition grounds and access to the halls is possible for delivery to the stands. Access for all others is limited to one hour and is possible only with payment of a deposit in cash at the entrance gates or at the service desks at the entrances. Parcels can be dispatched via our service partner, Kühne + Nagel, or the post office in the Riem Arcaden shopping mall.

### KÜHNE + NAGEL (AG & CO.) KG

Office at the exhibition center: Phone +49 40 303332800 (main office)  
customer.event@kuehne-nagel.com | kuehne-nagel.com

### POSTAL SERVICES

Mailboxes are located in front of the West Entrance and the East Entrance. They are emptied Monday to Friday at 16:00, on Saturday at 10:30. Express and parcel post items can generally be delivered to the exhibition stands.

Consignments should be addressed as follows:

#### NAME OF THE FAIR

#### NAME OF THE EXHIBITOR

Hall + stand number, Am Messese 2  
81829 München, Germany

Delivery requires that the parcel post service provider finds a person authorized to receive parcels at the stand at the time of delivery. For legal liability reasons, Messe München GmbH does not accept consignments for exhibition stands.

## FACILITIES AT THE EXHIBITION CENTER

### PRAYER ROOM “ROOM OF SILENCE”

Room of silence: Our prayer room on the 1st floor of Hall B6 at the visitor Expressway is open to all denominations. It has different prayer rooms for Christian, Jewish and Islamic worshipers with an associated foot washing room. Opening hours depend on the trade fair.\*

### PRESS CENTER

The exhibition grounds features two press centers, located at the East and West Entrances.

### PRESS CONFERENCE ROOM LEASING

We provide space for your business: The press conference room in the press center can be rented for press conferences and briefings.

Please send inquiries about room availability and scheduling to:  
marcom-events@messe-muenchen.de

### SECURITY SERVICE

Play it safe: Our security control center is located in the main administration building at Gate 1. It is open 24 hours a day and can be accessed both from inside and outside the main administration building. The same applies to the Messe München lost-and-found office, which is also located here.

#### VERANSTALTUNGSDIENST PAUL MAYR GMBH & CO. KG

Security control center at the exhibition center  
Phone +49 89 949-24555 | Fax +49 89 949-24549  
SZ-Messe@vd-Mayr.de | vd-mayr.de

### TECHNOLOGY FOR CONFERENCE AND MEETING ROOMS

#### NEUMANN & MÜLLER GMBH & CO. KG

Office at the exhibition center: Phone +49 89 500361-600 | Fax +49 89 500362-599  
crs@neumannmueller.com | neumannmueller.com/en

### TOBACCO PRODUCTS

Tobacco products are available in the kiosks at the West, East and North Entrances and in the trade fair store in the atrium in front of Hall B5. There are also several cigarette vending machines at the exhibition center. Note for smokers: Out of consideration and at the request of non-smoking visitors and exhibitors, Messe München requests that throughout the entire exhibition grounds, smoking be restricted to the designated smoking areas outside the halls. Thank you for your understanding.

### TOURIST INFORMATION

Insider knowledge for out-of-towners: At many of our trade fairs, professional guides from Munich Tourism are available to our exhibitors and visitors. They provide information about Munich and handle short-term bookings.\*

### TRADE FAIR STORE

Ideally positioned: The trade fair store in the atrium in front of Hall B5 provides exhibitors and stand constructors with everything they need for their stand: painting materials, decoration materials, artwork materials, tools, small items, electrical materials, OCTANORM system components, food and beverages, catering equipment, household items, stationery, toiletries, souvenirs, tobacco products.

#### PLAN 3 GMBH

At the exhibition center: Phone +49 89 949-28175  
info@plan-3.de | plan-3.de

### WHEELCHAIR RENTAL

Wheelchairs are currently available at the West, East and North Entrances. They can be borrowed directly from the security service for a deposit of 50 EUR in cash.

#### VERANSTALTUNGSDIENST PAUL MAYR GMBH & CO. KG

Security control center at the exhibition center:  
Phone +49 89 949-24555 | Fax +49 89 949-24549  
SZ-Messe@vd-Mayr.de | vd-mayr.de

### WIFI / WLAN

Messe München offers visitors free WiFi at the exhibition center. The WiFi service has a bandwidth of up to 4 Mbit/second, download volume is limited to 200 MB per user per day. WiFi can be used both in the exhibition halls and in the atrium between the A and B halls.

Organizers of third-party trade shows and conferences can book WiFi services for their events at attractive prices.

\*This service is not available at every event. Please call +49 89 949-20720 in advance for more information.

# Site Plan with Service Facilities

To ensure that you never lose track, our site plan lists all the important contact points on site at a glance.



# MESSE MÜNCHEN

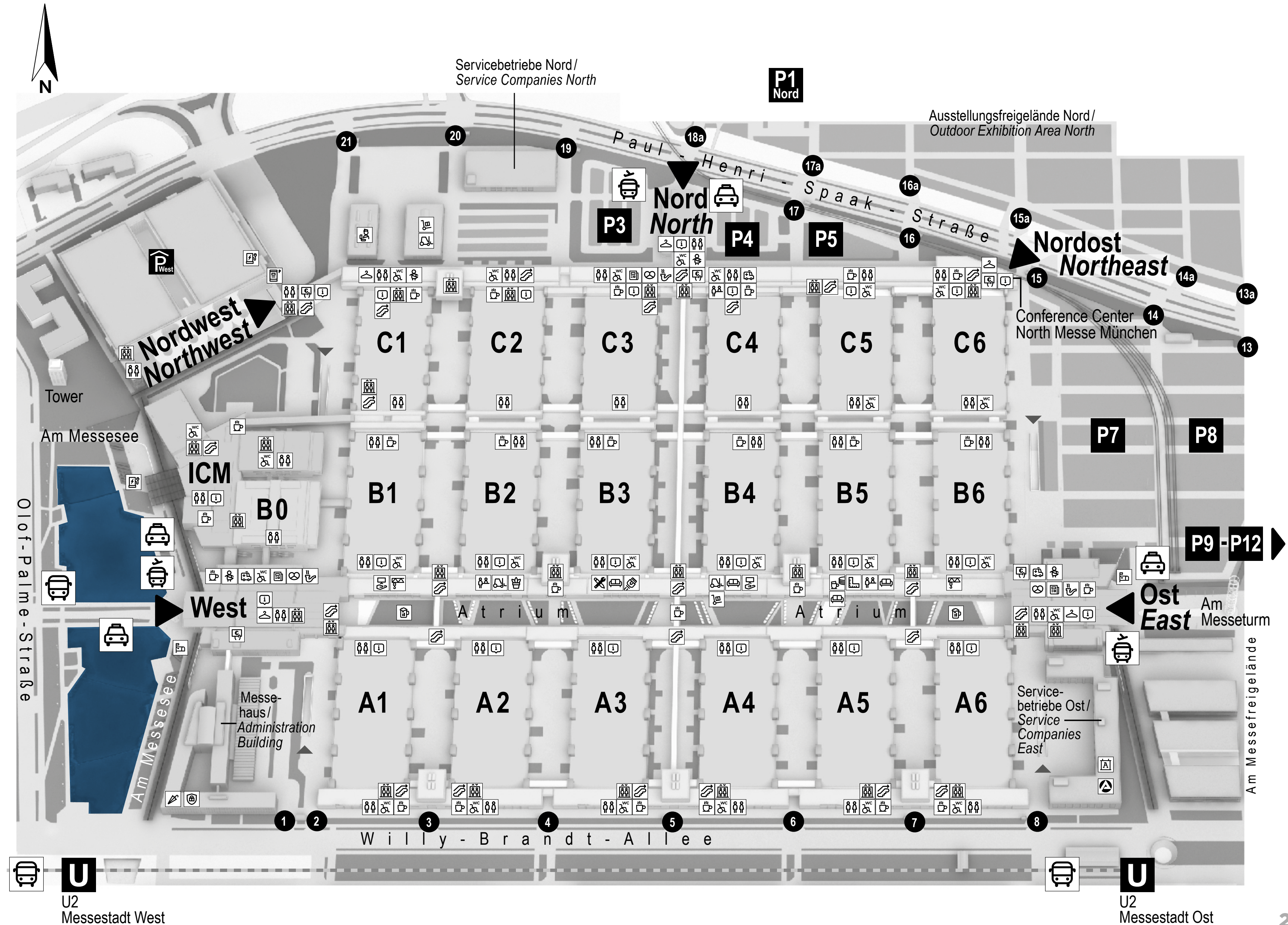
## SERVICE FACILITIES ON THE GROUND FLOOR

Erdgeschoss / Ground Floor

### Allgemeine Information General Information

Betrieb ist veranstaltungsabhängig  
Availability of services varies according to events

- |  |  |  |  |
|--|--|--|--|
|  | Eingang<br>Entrance  |  | Geschirrverleih<br>Tableware Rental                        |
|  | Tore<br>Gates  |  | Grafik<br>Artwork  |
|  | Parkhaus<br>Parking Garage                                 |  | Information  |
|  | Parkplatz<br>Car Park                                      |  | Kiosk  |
|  | U-Bahn<br>Subway   |  | Kurierservice / Paketversand<br>Courier & Shipping Service |
|  | Linien-Bus<br>Public Bus                                   |  | Ladestationen E-Autos<br>E-Charging Stations               |
|  | Flughafen-Bus<br>Airport Shuttle Bus                       |  | Messeshop<br>Trade Show Supplies Shop                      |
|  | Taxi<br>Cab Service  |  | Mietmobiliar<br>Furniture Rentals                          |
|  | Rolltreppe / Treppe<br>Escalator / Stairs                  |  | Multimedia   |
|  | Personenaufzug<br>Elevator                                 |  | Parkservice<br>Parking Service                             |
|  |  |  | Pflanzen / Blumen<br>Plants / Flowers                      |
|  |  |  | Sicherheitszentrale<br>Security Office                     |
|  |  |  | Speditionsbüro<br>Forwarding Office                        |
|  |  |  | Standbau<br>Stand Construction                             |
|  |  |  | Tabakwaren<br>Tobacco Products                             |
|  |  |  | Telekommunikationsservice<br>Telecommunication Service     |
|  |  |  | Toiletten<br>Restrooms / WC                                |
|  |  |  | Wickelraum<br>Baby Changing Room                           |
|  |  |  | Zoll<br>Customs  |
|  |  |  |  |
|  | Imbiss / Café<br>Snack Bar / Café                          |  |  |
|  | Biergarten<br>Beer Garden                                  |  |  |
|  |  |  |  |
|  | Abhängekonstruktionen<br>Rigging / Suspension Units        |  |  |
|  | Arbeitsvermittlung<br>Employment Agency for Fairs          |  |  |
|  | Ausstellerservice<br>Exhibitor Services                    |  |  |
|  | Backwaren<br>Baked goods                                   |  |  |
|  | Barrierefreie Toilette<br>Accessible toilet                |  |  |
|  | Briefkasten<br>Mailbox                                     |  |  |
|  | Erste Hilfe<br>First Aid                                   |  |  |
|  | Fundbüro<br>Lost & Found                                   |  |  |
|  | Garderobe, Gepäckaufbewahrung<br>Coat Check, Luggage Check |  |  |
|  | Geldautomat<br>ATM, Cash Machine                           |  |  |








# MESSE MÜNCHEN

## SERVICE FACILITIES ON THE 1st FLOOR



1. Obergeschoss / 1st Floor

### Allgemeine Information General Information

Betrieb ist veranstaltungsabhängig  
Availability of services varies according to events

-  Expressway
-  Rolltreppe / Treppe  
Escalator / Stairs
-  Personenaufzug  
Elevator








### Gastronomie / Catering & Restaurants

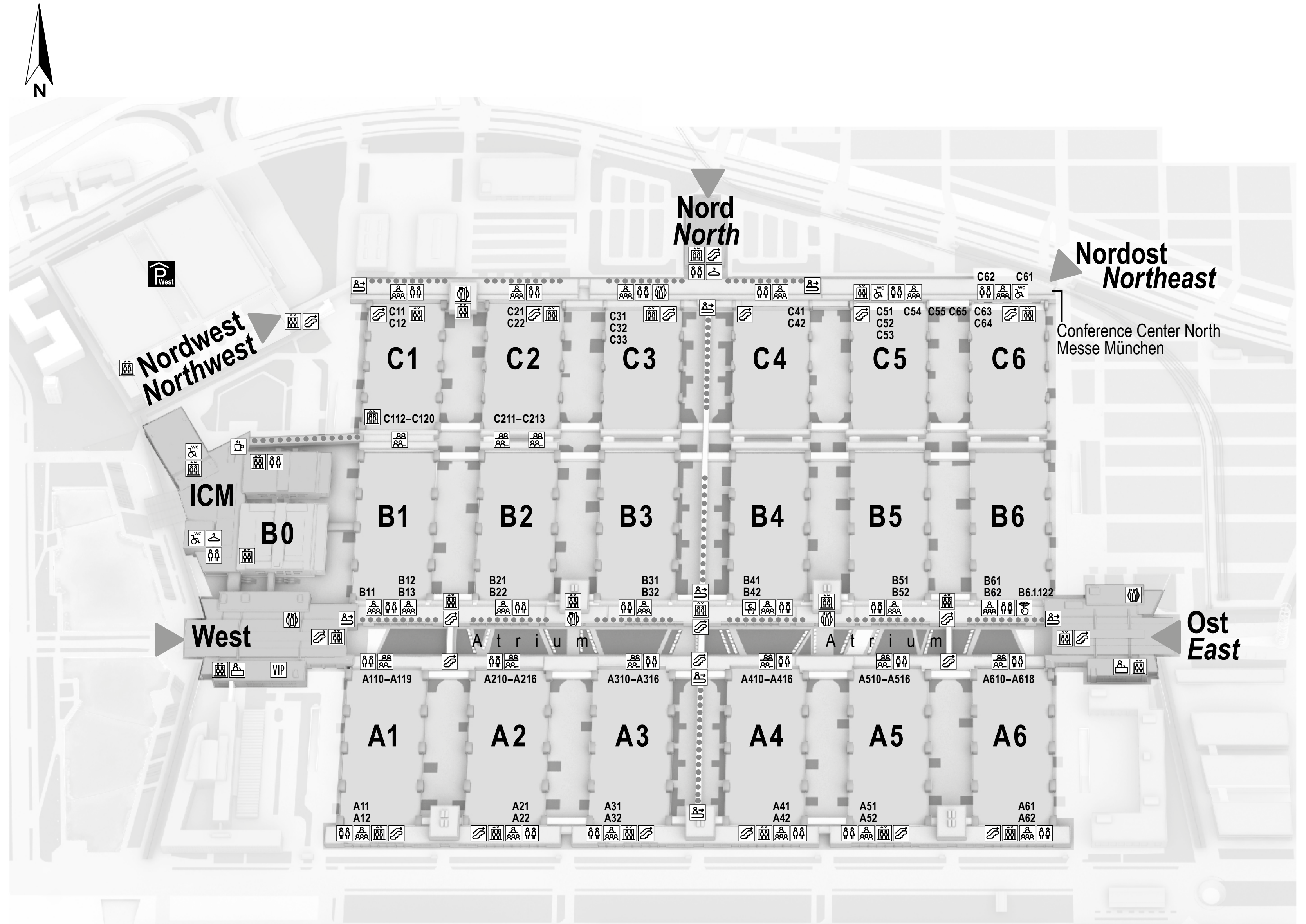
-  Restaurant / Restaurant mit Selbstbedienung  
Restaurant / self-service Restaurant
-  Imbiss / Café  
Snack Bar / Café

### Konferenz / Besprechungen Conference / Meetings

-  Konferenzräume  
Conference Rooms  
A11–A62, B11–B62, C11–C65
-  Besprechungsräume  
Meeting Rooms  
A110–A618, C112–C213

### Service / Services

-  Bavaria Lounge / VIP Lounge
-  Barrierefreie Toilette  
Accessible toilet
-  Garderobe, Gepäckaufbewahrung  
Coat Check, Luggage Check
-  Geldautomat  
ATM, Cash Machine
-  Pressezentrum  
Press Center
-  „Raum der Stille“ Gebetsraum  
"Room of Silence" Prayer Room
-  Toiletten  
Restrooms / WC



# Important Phone Numbers

**ADAC**

Roadside assistance  
Phone 0180 2222222\* (subject to charge)

**MEDICAL ON-CALL SERVICE**

Phone 116 117\*

**AMBULANCE, EMERGENCY PHYSICIAN,  
PATIENT TRANSPORTATION**

Phone 112\*\*

**MESSE MÜNCHEN**

Phone +49 89 949-20720

**CABS**

Phone +49 89 21610 or +49 89 19410

**MUNICH AIRPORT**

Phone +49 89 975-00  
munich-airport.de

**FIRE DEPARTMENT**

Phone 112\*\*

**MÜNCHEN TOURISMUS**

Phone +49 89 23396500

**INFORMATION DEUTSCHE BAHN**

Phone 0180 6996633\* | Phone 0180 6101111  
bahn.de

**PARAMEDIC SERVICE DURING THE TRADE FAIR**

Phone +49 89 949-28103

**LOST-AND-FOUND OFFICE  
AT THE EXHIBITION CENTER**

Phone +49 89 949-24546

**POLICE**

Phone 110\*

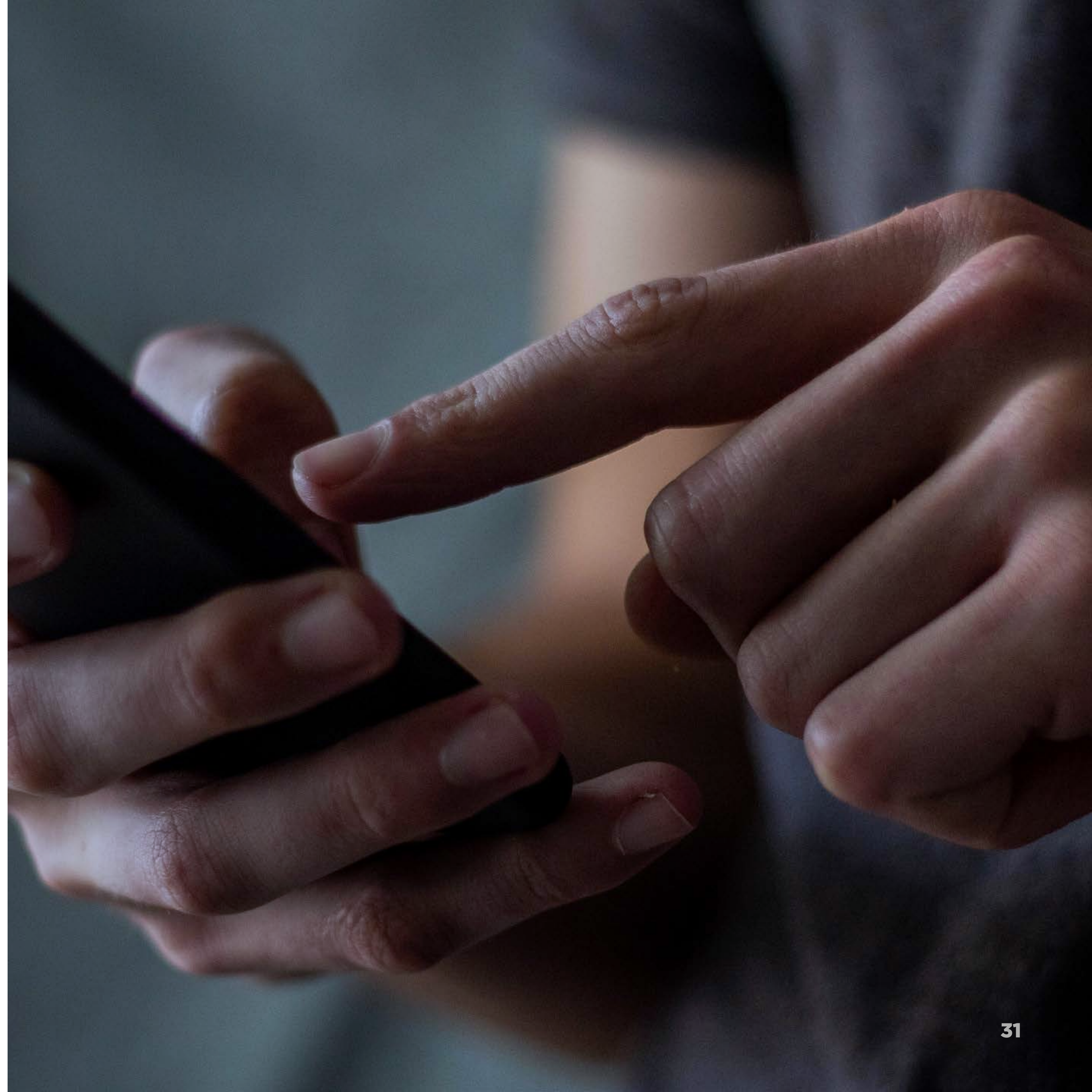
**LOST-AND-FOUND OFFICE  
OF THE CITY OF MUNICH**

Phone +49 89 23396045

**TELEKOM**

Phone 11833\* (subject to charge)

\* Number can only be reached from the German network.  
\*\* Standard emergency number—accessible on the network  
throughout Europe



## CENTRAL SERVICE HOTLINE

If you require further services that are not listed here, please contact us directly:  
**Phone +49 89 949-20720** or **info@messe-muenchen.de**

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