FAIRLOG – THE NEW LOGISTICS SYSTEM

Department Traffic and Security

New Service

Messe München

■ Everything as it was before…only better!

The logistics surrounding trade fairs is becoming increasingly complex. Stands are becoming more prestigious and covering larger areas. However, time and space to set them up and dismantle them is limited.

In view of this, the logistics for transport logistic will be handled via the truck check-in. In order to improve efficiency and organization when setting up and taking down stands, transport logistic now relies on an IT-supported system for logistics handling: FairLog!

■ What is new?

For vehicles with a total length of more than 8 meters, time slots for setting up and taking down stands at transport logistic can be booked via FairLog at

https://messe-muenchen.fairlogportal.com

from May 7, 2019. Once you have given details of the hall and stand number as well as the vehicle's load quantity, a suitable time slots will be reserved for you in the neighboring loading yard.

Your driver reports to the check-in at least 30 minutes before the time slot begins in order to give details of their vehicle registration number and mobile phone number.

At the same time, FairLog automatically analyzes the availability of space in the loading yard on an ongoing basis. If a suitable space is free and the time slot begins, your driver will automatically receive a free message on their mobile phone asking them to drive onto the site.

■ What happens if no time window has been booked?

Vehicles which turn up unannounced will also be recorded at the check-in and then processed via FairLog. Naturally, vehicles for which a time slot was booked in advance will be given priority!

Drivers of vehicles that turn up unannounced must therefore expect to wait longer.

■ Anything else?

There are changes for vehicles with a total length of less than 8 meters, too. In order to avoid waiting times at the gates and traffic backing up onto public roads, deposits will be left at a central location on the North Site again rather than at the access gate to the site.

For greater convenience, the deposit of € 100.00 cash can be left at a drive-through payment point – there is no need to leave your vehicle. You will then be directed straight to the halls.

The deposit will then be refunded at the exit gate for the site. There is no need to go past the drive-through payment point again.

■ Where can I find further information?

You will find all important information regarding timing, access gates etc. in the traffic guide which is available on transport logistic homepage.

Further details regarding FairLog, e.g. how to book time slots, will be available on the homepage by May 7, 2019.
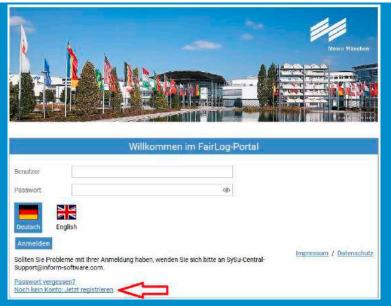
■ Contact

If you have any questions regarding FairLog, please contact:

Messe München GmbH │ Department Traffic and Security
vs@messe-muenchen.de

- Christoph Wimber   ☏ +49 89 949 -21216
- Karin Volk   ☏ +49 89 949 -21202

Connecting Global Competence

FAIRLOG - LKW Zeitfensterbuchung
FAIRLOG - truck time slot booking

■ Schritt 1

Bevor Sie (als Aussteller, Standbauer oder Spediteur) FairLog zum ersten Mal nutzen können, müssen Sie sich einmalig als Nutzer registrieren und ein Konto anlegen.

Mit Ihrer E-Mail-Adresse und dem von Ihnen gewählten Passwort können Sie sich dann künftig direkt in FairLog anmelden.

https://messe-muenchen.fairlogportal.com

■ Schritt 2

Sollten Sie sich noch nicht mit FairLog auskennen, nehmen Sie bitte das Benutzerhandbuch zur Hilfe, um sich mit dem System vertraut zu machen. Hier steht der Vorgang der Registrierung und anschließender Zeitfensterbuchung genau beschrieben.

Zum Benutzerhandbuch:

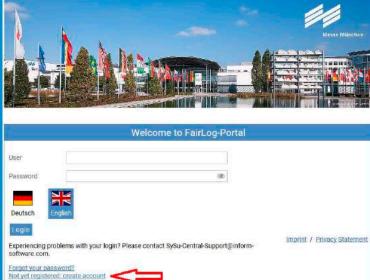**www.transportlogistic.de/verkehrsleitfaden**

■ Schritt 3

Sollten Sie trotz Benutzerhandbuch nicht weiterkommen, dann können Sie sich an Ihre Ansprechpartner für Rückfragen zu FairLog wenden.

Bei technischen Fragen:
SySu-Central-Support@inform-software.com

Bei inhaltlichen Fragen:

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■ Step 1

Before you (as exhibitor, standbuilder or forwarding agent) can use FairLog for the first time, you need to register as a user and create an account in a one-time-process.

You will then be able to use your e-mail address and selected password to log in to FairLog in the future.

https://messe-muenchen.fairlogportal.com

■ Step 2

If you are not yet familiar with FairLog, please refer to the user manual to familiarize yourself with the system. Here is a detailed description of the registration process and the following time slot booking.

To the manual:

www.transportlogistic.de/trafficguide

■ Step 3

If, despite the user manual, you are unable to make progress, please contact your FairLog contact person for further information.

For technical questions:
SySu-Central-Support@inform-software.com

For questions in terms of content:

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