

Important Notes A-Z transport logistic and air cargo Europe 2025

We are pleased to welcome you at transport logistic / air cargo Europe. Below you will find practical tips bundled on eight pages.

CLOAKROOM SERVICES

The cloakrooms for clothing and luggage are in the entrance West and East. The fee is EUR 2.50 per item.

CONFERENCE PROGRAMM

Detailed information about the official conference program of transport logistic and air cargo Europe 2025 is available on our [website](#). Our printed visitor planner including an overview of all official events will be available at the information counters during the fair.

EVENTS AT YOUR STAND

Registration for daytime events at your own booth during exhibition hours from 09:30 to 18:00 (Thursday until 16:00) is no longer required starting this year. Please note the [guidelines for daytime events](#).

Evening events at your own booth must be registered and require written approval from Messe München GmbH. For stand parties taking place after 18:00, please register them using the [Registration for evening events / party at the exhibition stand](#) form.

If you expect external guests at your evening event, please provide them with a valid proof document for your evening event (e.g., invitation letter). On the event day, your authorized guests will be granted access at the entrances from 18:00 onwards.

To ensure a smooth process, we recommend coordinating in advance with your booth neighbors.

EXHIBITION MANAGEMENT

Where:	Atrium in front of hall B5, office Exhibition Management	
Open:	Thursday, May 29, 2025	9 am – 3 pm
	Friday, May 30, 2025	8 am – 5 pm
	Saturday, May 31, 2025	8 am – 6 pm
	Sunday, June 1, 2025	8 am – 8 pm
	Monday, June 2 - Thursday, June 5, 2025	8 am – 6.30 pm
Phone:	+49 89 949 -20271	
Email:	exhibitor@transportlogistic.de	

EXHIBITOR PASSES

Free exhibitor passes will not be sent to you automatically. All exhibitor passes, whether free or those subject to fee, can be ordered and personalized in the [exhibitor shop](#). The exhibitor passes will be available for download after ordering them online. You'll receive your exhibitor pass as Print@home-Ticket as well as Mobile Ticket (Wallet/Passbook) by email. The Mobile Ticket on your smartphone will be scanned at the turnstiles and enables you to enter the fair directly. Upon entry at the entrances of the exhibition grounds, a ticket will be automatically printed. Lanyards can be collected behind the turnstiles.

When placing your order, there is no need to differentiate between free passes and those which are subject to a fee. Naturally, there is no charge for the number of free passes to which you are entitled. Exhibitor passes entitle the holder to use public transportation to and from Messe München from June 1 to 5, 2025 (last set-up day + trade fair period) (MVV ticket for zones M-6).

The fee for any remaining permanent exhibitor passes that are subject to a fee is 49 EUR net per pass. The fee for any remaining exhibitor day passes that are subject to a fee is 29 EUR net per pass.

Exhibitor passes have to be ordered online via the exhibitor shop. If this is not possible due to any reasons, you will receive them on site:

Where:	"Exhibitor Passes" Counter in the Entrance East	
Open:	Sunday, June 1, 2025	10 am – 6 pm
	Monday, June 2, 2025	8 am – 12 noon
	Tuesday, June 3, 2025	8:30 am – 12 noon

Where:	"Exhibitor Passes" Counter in the Entrance West	
Open:	Monday, June 2, 2025	8 am – 12 noon
	Tuesday, June 3, 2025	8:30 am – 12 noon

Where:	Registration management in the Entrances East and West	
Open:	Monday, June 2, 2025	8 am – 6 pm
	Tuesday, June 3, 2025	8.30 am – 6 pm
	Wednesday, June 4, 2025	8.30 am – 6 pm
	Thursday, June 5, 2025	8.30 am – 4 pm

FIRST AID

Where:	EAST and WEST entrance
Phone:	+49 89 949 28103

GUARD SERVICES FOR STANDS

The premises of Messe München are guarded around the clock by the security company appointed by Messe München GmbH. Please note that the Exhibition Management bears no responsibility for guarding your stand, your exhibits or other objects at your stand. To prevent the theft of valuables we recommend that you order a guard service for your stand. You can order this online in [exhibitor shop](#)

MUSIC AND PRESENTATIONS

Demonstrations of video, music, stage shows during the event (see opening hours) are limited to a **maximum duration of 15 minutes per trade fair day** and must be carried out in such a way that neighboring exhibitors are not disturbed.

Accordingly, loudspeakers and other acoustic amplifiers/sound systems must be focused on the exhibition stand and may not sound off on neighboring stands or aisles.

The **maximum permitted noise level for performances may not exceed 70 dB (A) at the stand perimeter**.

Messe München GmbH reserves the right to limit or prohibit demonstrations of any kind causing noise, optical disturbances or representing a hazard or impairment to the event and especially to event participants for any other reason. The relevant statutory provisions must be observed.

MUSIC RIGHTS

Whether live music or just background music at the stand or even in presentation videos, whenever you play music in public, it must be registered with [GEMA](#) beforehand. Only GEMA will give you the license to use the music in the desired sense.

Unannounced checks by GEMA are made at the exhibition.

LEAD TRACKING

Stay in contact thanks to the visitor scanner solutions of [Scan2Lead](#) and [Convey](#), which enable you to check who your counterpart is at the click of a button—and much more. If you already ordered lead scanning devices, please pick them up at the fairground.

Service provider:	Scan2Lead	
Where:	MEW. 03, Entrance West	
Open:	Sunday, June 1, 2025	2.00 pm – 6.00 pm
	Monday, June 2 – Wednesday, June 4, 2025	9.00 am – 6.00 pm
	Thursday, June 5, 2025	9.00 am – 4.00 pm

Service provider:	Convey	
Where:	MEO. 03, Entrance East (on the last trade fair day in the Entrance West as well)	
Open:	Sunday, June 1, 2025	1.00 pm – 6.00 pm
	Monday, June 2 – Wednesday, June 4, 2025	9.00 am – 6.30 pm
	Thursday, June 5, 2025	9.00 am – 4.30 pm

ONLINE VOUCHERS FOR ONE-DAY TICKETS

Online vouchers are a particularly quick, easy and cost-effective way to invite your customers to visit your stand. You can order online vouchers for one-day tickets online in the [exhibitor shop](#). When you order you will receive an email containing online voucher numbers as well as online voucher links which you can send to your customers.

The prerequisite for using online vouchers is that your customers have to redeem their online voucher numbers at www.transportlogistic.de/tickets/en prior to the fair. Once registration is complete, their personal ticket will be sent via email to them. The printed **Print@home Ticket** or **Mobile Ticket** is their admission ticket. Upon entry through the entrances of the exhibition grounds, a ticket will be automatically printed. Visitors will receive their lanyards behind the turnstiles.

Only redeemed online vouchers will be charged within the final invoice (EUR 16 per ticket).

For exhibitors with a registration date up to and including **September 14, 2024**, the first 100 redeemed online vouchers are free of charge. For co-exhibitors with registration dates up to and including **February 28, 2025**, the first 30 redeemed online vouchers are free of charge. Please order the online vouchers (regardless of whether they are free or subject to a charge) in the Exhibitor Shop.

OPENING CEREMONY

All exhibitors of transport logistic and air cargo Europe 2025 are cordially invited to attend the opening ceremony on **Monday, June 2, 2025, at 11 am** at the **Forum Hall A3** of Messe München.

OPENING HOURS OF THE EXHIBITION

Monday, June 2 - Wednesday June 4, 2025	9.30 am - 6 pm
Thursday June 5, 2025	9.30 am - 4 pm

Access for exhibitors (exhibitor pass is needed):	each day 8 am - 7 pm
Open entrances: West and East	

PATENT ATTORNEY

Our patent attorneys from TBK-Patent are available for exhibition priority certificates during the exhibition. For requests, please contact the Exhibition Management.

Where:	Atrium in front of hall B5, office Exhibition Management	
When:	Monday, June 2, 2025	10 am - 12 noon

PHOTOGRAPHY

In deviation from A 10 of the Conditions of Participation A, approval for photography, filming and video recording of the exhibitor's own stand is no longer required during the official set-up and dismantling times, or during exhibitor opening hours.

Written permission is now only required outside these times (i.e. during night closing times) and is compulsorily linked to the booking of an accompanying security guard.

The use of drones is expressly prohibited at all times (set-up, running time, dismantling).

All information on this is published in the leaflet [Photography and Filming Permission](#).

POWER BANK RENTAL

If your cell phone battery runs low, you can borrow a power bank from a terminal at the transition from the West Entrance to Hall B1 and at the transition from the East Entrance to Hall B6 using a credit card or Apple/Google Pay.

The cost is **EUR 2.00 per 30 minutes started, plus a EUR 20.00 deposit**.

When returning the power bank, the deposit will be adjusted based on the rental duration.

Please note: After 48 hours, the power bank is considered "not returned" and the deposit will be fully retained.

PRESS CENTER

Where: **East Entrance/upper level**
Monday, June 2 – Wednesday June 4, 2025 **9 am - 6.30 pm**
Thursday, June 5, 2025 **9 am - 4.30 pm**

PROMOTION TEAMS

No advertising activities, including the deployment of stationary and mobile advertising carriers, promotion teams or the distribution of printed media and food samplings may be conducted at the fairgrounds outside the confines of the given exhibitor's stand, unless the exhibitor has applied for and obtained authorization from Messe München GmbH for such activities, which are subject to a fee.

Messe München GmbH is entitled to stop unauthorized advertising activities outside the confines of the rented stand, in particular to expel persons who are used as advertising carriers from the site, and to confiscate, remove or destroy unauthorized advertising media.

SECURITY

[Here](#) you will find important information on first aid, emergency numbers and safety measures at the Munich exhibition grounds.

SET UP AND DISMANTLING

Set Up	Dismantling
May 26 - 31, 2025, 07:00 - 23:00 daily June 1, 2025, 07:00 - 18:00 (18:00 - 20:00 decorative set-up)	June 5, 2025, 16:00 - 24:00 June 6, 2025, 00:00 - 23:00 June 7, 2025, 07:00 - 23:00 June 8, 2025, 07:00 - 18:00

Please remember you can only start dismantling on the last day of the fair after 4 pm, to ensure that all the visitors on the last day can make the most of their visit.

The approved exhibitor is obliged to participate in the event. Throughout the duration of the fair and the prescribed opening hours, all stands must be properly equipped and staffed with competent personnel. In particular, care must be taken to ensure that the stand is fully occupied at the time the trade fair opens each day. The removal of exhibition goods and the dismantling of stands before the end of the trade fair is not permitted; in the event of a breach of this regulation, Messe München GmbH reserves the right to charge a contractual penalty of EUR 2,000 from the exhibitor.

In order to increase efficiency and organisation in set-up and dismantling, Messe München is now relying on an IT-supported system for logistics processing, FairLog. For more information, please click [here](#)
Please find following the link to the booking tool FairLog:

<https://messe-muenchen.fairlogportal.com/gui/#/login>

During the entire set-up and dismantling periods, no passes are required for access to the trade fair centre.

All information about traffic regulations during set up, the fair itself and dismantling are summarized in the [Traffic Guide](#).

SMOKING BAN

Smoking is prohibited in Bavaria in all restaurants and places serving food. This also includes exhibition stands if food or drink (even samples) are served for consumption there, whether for payment or for free. When drinks and prepared foods are offered at your stand, you will be regarded as a restaurant operator and you will consequently be required to keep to the smoking ban, and to take all necessary measures to prevent infringement of the ban by others.

Besides, out of respect to other trade fair participants, your customers and stand personnel we generally recommend smoking only outside the exhibition halls, for example in the Atrium.

SURVEY OF EXHIBITORS AND VISITORS

Please note that we have commissioned GMM Gelszus Messe-Marktforschung to conduct a survey of exhibitors and visitors on site. We would be grateful if you could nominate an appropriate person within your organisation to answer their questions about your experience of the fair as precisely as possible. Both surveys are company neutral.

TECHNICAL EXHIBITION SERVICES

Where:	Atrium in front of hall B5, office Technical Exhibition Services	
Open:	Monday, May 26 to Wednesday, May 28, 2025	8:00 a.m. - 5:00 p.m.
	Thursday, May 29, 2025	9:00 a.m. - 3:00 p.m.
	Friday, May 30, 2025	8:00 a.m. - 5:00 p.m.
	Saturday, May 31, 2025	8:00 a.m. - 6:00 p.m.
	Sunday, June 1, 2025	8:00 a.m. - 8:00 p.m.
	Monday, June 2 to Wednesday, June 4, 2025	8:00 a.m. - 6:30 p.m.
	Thursday, June 5, 2025	8:00 a.m. - 5:00 p.m.
	Friday, June 6, 2025	8:00 a.m. - 4:30 p.m.
	Saturday, June 7 to Sunday, June 8, 2025	9:00 a.m. - 3:00 p.m.
Phone:	+49 89 949 22032	
Email:	tas1@messe-muenchen.de	

Please check whether you have ordered all technical services required.

TRANSPORT LINKS

[Airport shuttle](#) (June 1 - 5 2025)

from: Airport (Terminal 1, Area A and MAC (München Airport Center) and Terminal 2)
to: exhibition grounds (**West Entrance**)
every 20 min., from 8 am to 5 pm (on June 1 and 5 from 8 am to 4 pm)

from: exhibition grounds (**East Entrance** and **West Entrance**)
to: Airport (Terminal 1, Area A and MAC (München Airport Center) and Terminal 2)
every 20 min., from 9.30 am until 7 pm (on June 1 and 5 from 9.30 am to 6 pm)

The travel time from exhibition grounds to Munich Airport is approx. 45 minutes.

Depending on the traffic situation, we recommend planning one hour for your trip to Munich Airport.

Booking on site: Single fare ticket: 12.00 EUR, Return ticket: 18.00 EUR

Online booking: Single fare ticket: 11.00 EUR, Return ticket: 17 EUR

U-Bahn (Underground)

The U-Bahn line U2 runs directly to the exhibition grounds (underground stations **“Messestadt West”** and **“Messestadt Ost”**). The travel time from the central railroad station is approx. 20 minutes.

Public transport (MVV)

All trade fair tickets entitle the holder to use public transportation to and from Messe München (MVV ticket for zones M-6) on the specified day of visit.

The ticket, either printed or as a PDF on your mobile device, is the only valid travel pass for the Münchner Verkehrsverbund (MVV) when accompanied by your passport or ID card.

The mobile ticket (Wallet or Pass) does not entitle you to use public transport.

For more information, please visit: [Arrival](#).

Car parking

Traffic signposting in the outer districts and in the inner city shows the way to the trade fair centre.

Exhibitors can park their cars in the specially designated exhibitors' car park PS9 on the condition that they have acquired long-term parking permits for their vehicles. Long-term parking permits can be ordered until 4 weeks before the opening of the fair online in [exhibitor shop](#).

In addition, the Parking Garage at the West Entrance is open as well.

Parking permits which will not be sent out because time is too short as well as additionally needed permits can be collected at

Where: **“APCOA” Counter in the entrance East**

Open: **Sunday, June 1, 2025**

9 am - 6 pm

Monday, June 2, 2025

8 am - 12 noon

VEHICLE ACCESS TO THE SITE

If you need to drive onto the site when the fair is on, you will be asked for a deposit of EUR 100 during the entire exhibition period (on Thursday, June 5, 2025, only possible until 12 noon). If after one hour your vehicle has not been removed from the site, the deposit will be forfeited and the vehicle removed at your cost. For further information on this please refer to the [Traffic Guide](#)

VISITOR ENTRY

Visitors will be granted access to the exhibition grounds starting at 09:30 AM. Please take note of these entry times when scheduling appointments with your clients. We therefore recommend arranging client meetings only during the [official exhibition opening hours](#).