

Special Terms of Participation (B)

The General Terms and Conditions of Participation A and the Technical Guidelines of Messe München GmbH shall apply, insofar as the present Special Terms of Participation do not contain any provisions in derogation thereof.

Duration: Tuesday, 24 to Thursday, March 26, 2026	Organizer and financing body: Messe München GmbH Am Messesee 2 81829 München Germany
Opening hours visitors: Tuesday to Thursday 09:00 – 18:00	Tel. +49 89 949-11378 Fax +49 89 949-11379 exhibiting@ceramitec.com ceramitec.com
Opening hours exhibitors: Tuesday to Wednesday 07:30 – 19:00 Thursday 07:30 – 18:00	

All prices indicated below are net and subject to applicable value-added tax.

B 1 Application

The application is to be submitted online at ceramitec.com/application. The application can also be filed via an application form, which can be requested from the exhibition organizer. It is to be submitted to Messe München GmbH fully completed and signed.

Deadline for applications is Monday, March 10, 2025. Exhibitors who register up to and including September 30, 2024 will receive all redeemed online vouchers free of charge, as well as the early bird price on the floor space price.

B 2 Eligibility

Admissible as exhibitors are all German manufacturers; all manufacturers from abroad or their German branch establishments; main importers; specialist dealers or service companies authorized by manufacturers; and those firms that are authorized by a manufacturer's works to exhibit its products. Main importers and authorized specialist dealers may only exhibit exhibits from manufacturers which are not represented at this trade fair/exhibition themselves.

All exhibits must correspond to the product index of ceramitec 2026 and be designated by name and exact type in the application. Objects other than those announced and admitted must not be exhibited. The Messe München GmbH exhibition organizer has the final decision on admission.

B 3 Early-Bird Price, Participation fee, advance payment for services (cf. A 7)

Exhibitors whose registrations are received by Messe München GmbH up to and including **Monday, September 30, 2024** will be charged the stated early-booking price (EB). After that, the regular participation prices for ceramitec 2026 apply.

Premium full-service stand package including stand construction

Premium complete solution at a price of:

EUR 8,600 (EB EUR 8,300) for **20 m²**
EUR 6,700 (EB EUR 6,450) for **15 m²**
EUR 5,500 (EB EUR 5,350) for **12 m²**

The net **participation fees** per m² space are:

The minimum stand size is **12 m²**

Row stand (1 side open)	EUR 187 (EB EUR 174)
Corner stand (2 sides open)	EUR 198 (EB EUR 185)
End stand (3 sides open)	EUR 204 (EB EUR 190)
Island stand (4 sides open)	EUR 207 (EB EUR 193)

Economy full-service stand package including stand construction

Economical complete solution at a price of:

EUR 7,000 (EB EUR 6,750) for **20 m²**
EUR 5,500 (EB EUR 5,300) for **15 m²**
EUR 4,550 (EB EUR 4,400) for **12 m²**

The Economy full-service stand package includes the following services: row stand with stand construction: OCTANORM aluminum system, plastic-coated, white wall elements, rear walls 2.50 m high, carpet rep, color of choice, spotlight (1 piece per 3 m²), 1 x socket, 1 x lockable cabin (1 x 1 m), 1 x wastebasket, 1 x coat rack, 1 x lettering screen, approx. 200 x 80 cm, incl. 20 letters per open aisle side, 1 x seating group (consisting of 1 x table 70 x 70 cm and 4 chairs, white), 1 x info counter open, white, 1 x bar stool, 1 x brochure stand, 1 x mandatory communication fee, 100 free online vouchers, 3 Print@home tickets (exhibitor passes), marketing fee, AUMA charge

The premium full-service stand package includes the following services: row stand with stand construction: meplan wall system, plastic coated white wooden walls with decorative milling, 3 m high, total height 4 m, carpet rep, color of choice, spotlights (1 piece per 4 m²), 1 x power socket, 1 x lockable cabin (1 x 1 m), 1 x wastebasket, 1 x coat rack, 30 letters (per wall side 15 pcs.), 1 x high table group (consisting of 1 x bridge high table 130 x 70 cm, white and 3 bar stools, white), 1 x info counter, approx. 100 x 50 x 100 cm, white, 1 x bar stool, white, 1 x brochure stand, 1 x mandatory communication fee, 100 free online vouchers, 3 Print@home tickets (exhibitor passes), marketing fee, AUMA charge

Research and educational stand including stand construction

ONLY universities, colleges, and research institutes are entitled to book this stand package for their own use only.

EUR 3,250 for **20 m²**
EUR 2,700 for **15 m²**
EUR 2,300 for **12 m²**

The research and educational stand package includes the following services: row stand including stand construction, carpet ribbed, colour red, spotlight (1 piece per 3 m²), 1 x socket, 1 x wastebasket, 1 x coat rack, 1 x lettering screen, approx. 200 x 80 cm, incl. 20 letters per open aisle side, 1 x seating group (consisting of 1 x table 70 x 70 cm and 4 chairs, white), 1 x info counter open, white, 1 x bar stool, 1 x brochure stand, 1 x mandatory communication fee, 100 free online vouchers, 3 Print@home tickets (exhibitor passes), marketing fee, AUMA charge

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Cont. B 3 Early-Bird Price, Participation fee, advance payment for services (cf. A 7)

Two-story stand construction

On two-story constructions, the upper floor space is charged at **50%** of the respective ground floor rate.

The participation fee covers the stand space rental and moreover comprises extensive services provided by Messe München GmbH, which include in particular: advice on stand planning, advice on the technical conditions and requirements on site regarding stand design, advice on setting up and dismantling the stand, concept and public relations work for the fair, visitor marketing and visitor acquisition for the fair, preparation and organization of trade-fair related opening events, press conferences, presentations and exhibitor evenings, insofar as these are organized by Messe München GmbH, the preparation and implementation of forums and special shows, insofar as these are organized by Messe München GmbH or third parties on behalf of Messe München GmbH, the provision of exhibitor passes for authorized persons in accordance with clause B 12 "Exhibitor passes," the provision of advertising media, the lighting, heating and air-conditioning of all the exhibition spaces, basic guard service for the event site, regular cleaning of general areas, the provision of loudspeaker systems used for informing visitors to the fair, and other visitor information systems including signage, the provision of visitor lounges, meeting rooms and catering facilities for exhibitors, visitors and the press within the exhibition premises, the deployment of first-aid operatives as well as traffic routing to and within the event site.

Mandatory communication fee

Exhibitors will be charged a communication fee for each of their stands amounting to **EUR 600**. This fee includes the basic entry in the trade fair media, and other communication services as set out in provision B 11 "Media services." Exhibitors can book other entries in the respective advertising media for extra charges. Prices for the additional listing and promotion opportunities are given on the respective order forms, which will be sent to exhibitors by the media services partner contracted by Messe München GmbH.

A marketing fee of **EUR 6/m²** of rented exhibition space will be charged in addition.

Advance payment

The advance payment for exhibitor services ("Advance payment," cf. A 7) is **EUR 15/m²** of rented exhibition space.

Vouchers

For applications for stand space submitted until and including **September 30, 2024**, an unlimited number vouchers redeemed is included in the participation fee. For application forms submitted to Messe München GmbH after this date, exhibitors will be charged **EUR 14** for a day ticket or **EUR 35** for a permanent ticket.

AUMA charge

The German Council of Trade Fairs and Exhibitions (AUMA) levies all exhibitors a charge of **EUR 0.60/m²** of rented exhibition space. This amount is charged by Messe München GmbH and transferred directly to AUMA.

Fixed waste-disposal fee

The mandatory, flat-rate waste disposal fee in the amount of **EUR 5.50/m²** is to cover the disposal of all waste generated at the exhibitor's booth during setup and dismantling and throughout the duration of the trade fair. The disposal of production waste, entire stand elements and complete exhibition stands is not covered by this fee.

B 4 Co-exhibitors

The participation of companies as co-exhibitors (cf. A 4) is on principle possible. Participation is, however, subject to Messe München GmbH's prior authorization. The exhibitor is to pay a fee of **EUR 295** per co-exhibitor. Admission can only be granted if the co-exhibitor would also be eligible as an exhibitor. However, a mandatory communication fee in the amount of **EUR 600** will be levied for each co-exhibitor. The mandatory communication fee for each co-exhibitor includes the same services as for the main exhibitor (cf. B 3).

All co-exhibitors must be registered by the main exhibitor. The application is to be submitted online at ceramitec.com/application. The application can also be filed via an application form, which can be requested from the exhibition organizer. It is to be submitted to Messe München GmbH fully completed and signed.

The participation of firms as additionally represented companies (cf. A 4) is not possible.

For each co-exhibitor without Messe München GmbH admission, Messe München GmbH is entitled to demand a penalty charge of **EUR 500** from the exhibitor. Furthermore, Messe München GmbH may demand that co-exhibitors without Messe München GmbH admission vacate the stand. Should the exhibitor fail to comply with Messe München GmbH's vacation demand without delay, Messe München GmbH has the right of extraordinary cancellation in respect of the contractual relationship between Messe München GmbH and the exhibitor.

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B 5 Terms of payment (cf. A 7)

The amounts invoiced in all invoices issued by Messe München GmbH in connection with the event are to be transferred in euros (EUR), without deductions and free of all charges to one of the accounts specified in the respective invoice, indicating the customer number. Alternatively, the admission invoice may also be settled by credit card. Any fees for credit card payments will be charged to the exhibitor. The times of payment specified in the invoices are binding and are to be complied with. Prior payment of the invoiced amounts is a condition for access to the exhibition area, the basic entry in the exhibition directories (print, online and mobile) and for the sending of exhibitor passes.

Unfortunately, value-added tax legislation prevents Messe München GmbH from issuing or re-addressing invoices to an addressee other than the exhibitor on whose behalf Messe München GmbH has or will render services as its contracting party. Messe München GmbH is only allowed to issue invoices to its contracting party. Please note that the final invoice can only be made out to the billing and business address given on the application form respectively the address that was used for the admission invoice. Otherwise, any advance payment made cannot be offset against the payment due for the services actually provided.

Should the exhibitor wish to have an invoice re-issued because the name, legal form or address of the invoice recipient has changed, the exhibitor is bound to pay Messe München GmbH a fee of **EUR 50** for each invoice amendment, unless the data included in the original invoice in respect of the name, legal form or address of the invoice recipient was incorrect and Messe München GmbH was responsible for the incorrect data.

The final invoice for all additional costs (e.g. technical services, electricity, etc.) will be sent to the exhibitor after the end of the event; it is payable immediately upon receipt.

Note

If an exhibitor's internal order number or other details requested by the exhibitor are to be included in the admission invoice or in any other invoice issued by Messe München GmbH, the exhibitor must notify Messe München GmbH of this information in text form by **March 30, 2025** at the latest if it is to be included in the invoice subject to verification by Messe München GmbH. Otherwise, the invoice will be issued without this information. Subsequent inclusion of this information will result in a change to the invoice, for which the exhibitor will be required to pay an amount of **EUR 50**.

B 6 Dates of setting up and dismantling, stand operation (cf. A 15)

Setup

March 18 to 22, 2026: 07:00 to 22:00

March 23, 2026: 07:00 to 18:00

Truck check-in during setup:

Trucks over **7.5 tons** must register at the truck (LKW) check-in on site. Further information will be made available with the traffic guide.

On the last day of setup, March 23, 2026, all delivery and stand-construction vehicles must be removed from the halls and the outdoor exhibition area by 18:00 at the latest. Vehicles which are still in the halls or the outdoor exhibition area after this time will be removed by Messe München GmbH at the risk and expense of the respective exhibitor. Furbishing work and decoration in the exhibitor's own stand space is possible until 20:00.

An extension of the setup time is permissible only in exceptional cases and with the prior written consent of Messe München GmbH, Technical Exhibition Services Division.

Dismantling

March 26, 2026: 18:00 until March 27, 2026, 23:00

March 28, 2026: 07:00 to 23:00

March 29, 2026: 07:00 to 18:00

Access to the fairgrounds for stand construction firms and delivery vehicles on March 26, 2026 no earlier than 20:00.

An extension of the dismantling time is unfortunately not possible.

Stand operation

The approved exhibitor is obliged to participate in the event. Throughout the duration of the fair and the prescribed opening hours, all stands must be properly equipped and staffed with competent personnel. In particular, care must be taken to ensure that the stand is fully occupied at the time the trade fair opens each day. The removal of exhibition goods and the dismantling of stands before the end of the trade fair is not permitted; in the event of a breach of this regulation, Messe München GmbH reserves the right to charge a contractual penalty of EUR 500 from the exhibitor. In all other respects, the regulations set out in A 15 of the General Terms of Participation apply.

Special Terms of Participation (B)

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B 7 Stand design and equipment

Stand designs for two-story constructions, for stands larger than **100 m²** or stand structures exceeding **3 m** in height or with a stand covering require prior authorization. Dimensioned drawings including floor plans and elevations on a scale of 1:100 must be submitted to Messe München GmbH, Technical Exhibition Services Division for approval no later than 6 weeks before setup begins.

After submission of the complete documents, a stand approval can be expected within 4 weeks.

Halls, general

One-story construction

The maximum construction height is **6 m**. The maximum advertising height (upper edge) is **7.50 m**.

Two-story construction

The maximum construction height is **6 m**. The maximum advertising height (upper edge) is **7.50 m**.

In addition, the maximum construction height (clearance) alongside the hall walls must be observed (see description of halls and outdoor exhibition grounds).

The partition walls facing the neighboring stand must be kept white, neutral, free of installations and clean above a height of **2.50 m**. Each exhibitor is obliged to erect partitions (at least **2.50 m** high) on the boundary with the neighbouring stand. Partition walls or additional cabin walls (height **2.50 m**) can be ordered in the Exhibitor Shop. In the case of advertising structures directly facing adjoining stands, there must be a minimum distance of **2 m** to the stand perimeters. Flashing or changing lights must not be used for advertising purposes. The stand design must be adapted to suit the type of rented stand (row, corner, end, island stand), e.g. by partition wall systems. The exhibition stand should also meet the character of the respective trade fair to preserve the visual identity of the event. Messe München GmbH is entitled to demand changes in stand design on this account.

The erection of closed walls is permitted if they account for no more than max. **70%** of the given side wall of the stand, whereby a closed wall may not exceed a length of max. **6 m**. A closed wall **6 m** in length must be followed by an opening with a setback of at least **2 m**. This ruling no longer applies if a setback of at least **2 m** to all stand perimeters is observed. Messe München GmbH reserves the right to permit exceptions to these guidelines in individual, well-founded cases.

Stand construction approval

As a matter of principle, every planner/designer of an exhibition stand is responsible for compliance with public statutory regulations, insofar as applicable to exhibition stands, and compliance with Messe München GmbH's Technical Guidelines as well as the General Terms of Participation. No approval of plans from Messe München GmbH is necessary given compliance with the following requirements:

- stand and/or advertising structures no higher than **3 m**
- stand area no larger than **100 m²**
- stand is without covering.

Any stand concepts in non-compliance with the aforementioned requirements are to be submitted in duplicate for approval to Messe München GmbH's Technical Exhibition Services Division, containing to-scale stand design plans (ground plan, elevations and sectional drawings) no later than 6 weeks prior to official setup date. If items are to be suspended from the hall ceiling, the work involved must be carried out by Messe München GmbH's contractors. The placing of motor vehicles of any kind on the stand area for exhibition or decorative purposes is prohibited and is permissible only in exceptional cases on the prior written consent of the Exhibition Management. Moreover, multi-story stands and special constructions (such as bridges, stairs, cantilever roofs, galleries, etc.) are as a general rule subject to separate approval. Please consult the "Building Regulations" set out under "Leaflets—applications" in the Exhibitor Shop for further information. **Please note under all circumstances the requirements set out in the Technical Guidelines and the information included in the individual notices.** For further processing, the exhibitor service forms for ordering additional stand services will be made available to you online via our Exhibitor Shop in due time, or sent to you per e-mail.

B 8 Technical installations

Orders for technical services as outlined in the Technical Guidelines, such as the provision of electricity and water supply for the stand, as well as telecommunication services can only be accepted if they are placed through the Exhibitor Shop of Messe München GmbH until **January 10, 2026** the latest.

The specific terms of delivery that apply to all orders can be accessed in the Exhibitor Shop. All technical services are to be ordered from Messe München GmbH only. Telecommunication services (connected by wire or wireless) will be provided by Messe München GmbH. Exhibitors own WiFi networks are notifiable with costs, we need the registration form latest 14 days before the

exhibition starts. Please note not to allow the function of Messe München's inhouse hotspot. Your SSID must not be reachable outside your stand, the WiFi channel will be allocated by Messe München. Please note our general connecting conditions. Orders require Messe München GmbH's acceptance, which may be given tacitly, e.g. by providing the items or services ordered. The exhibitor is entitled to cancel an order for an item or service in full or in part if Messe München GmbH receives the cancellation at least **one week** before the official date of setup. In all other cases, the contract can be cancelled only with Messe München GmbH's written consent.

B 9 Sales regulations

Open selling or other provision of goods and services from the stand is not permissible. Exhibited articles may be delivered to purchasers only after the end of the fair. It is not permitted to show the selling price openly. Under

No. 64 GewO (German trade regulation act), it is permissible to sell only to commercial resellers, commercial consumers and bulk purchasers.

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B 10 Noise, sound effects

Demonstrations of video (incl. LED screens), music, stage shows etc. during the event (see opening hours) require the prior approval of Messe München GmbH's Technical Exhibition Services Division. These presentations are to be conducted in such a way that neither visitors nor other exhibitors are disturbed or adversely affected. Accordingly, loudspeakers and other acoustic amplifiers/sound systems must be focused on the exhibition stand and may not resound on neighboring stands or aisles. The maximum permitted noise level

for performances may not exceed **70 dB (A)** at the stand perimeter (in deviation from the General Terms of Participation A 5.9). Messe München GmbH reserves the right to limit or prohibit demonstrations of any kind—irrespective of previous authorization—causing noise, optical disturbances or representing a hazard or impairment to the event and especially to event participants for any other reason. The relevant statutory provisions must be observed.

B 11 Media services

The basic entry is invoiced by Messe München GmbH (see B 3 "Mandatory communication fee") and includes following contents:

Online exhibitor directory

- Company name, street, zip code, city, country code, telephone number, linked e-mail and internet address, hall/open-air area stand no. in the detailed exhibitor entry
- one entry each under "Product groups," "Industrial applications" and "Solutions for industrial sectors" as well as under Focus Area and Who's Who contact person
- Social media buttons, combination package link + e-mail, one product presentation

Visit planner (print)

- Company name, country abbreviation, zip code, city, telephone number, e-mail and website, hall/open-air area stand no. in the alphabetical list of exhibitors
- Hall display plans

Exhibitors can book additional listings, e.g. in the product directory and other presentation opportunities in these communication media in a separate order process. The booking option will be made available to applicants in good time by the media service partner commissioned, who handles these extra listings with the applicant in his own name and on his own account. All exhibitors and co-exhibitors will be contacted directly by our media service partner NEUREUTER FAIR MEDIA. Messe München GmbH assumes no responsibility for the accuracy and completeness of the trade fair media (online and print).

The exhibitor is solely responsible for the permissibility under law—and particularly the law on competition—of entries placed in the trade fair media (online and print) of Messe München GmbH at the instigation of the exhibitor. Should third parties assert claims against Messe München GmbH on account of the impermissibility of the entries under law in general or the law on competition, the placer of the entries shall hold Messe München GmbH fully safeguarded against all claims asserted including all costs of any necessary legal defense on the part of Messe München GmbH. The same applies to entries from exhibitors, co-exhibitors and exhibitors on joint stands that the respective exhibitor has arranged in the Messe München GmbH trade fair media (online and print).

The official media services partner for this trade fair is:

NEUREUTER FAIR MEDIA GmbH
Büro Essen
Westendstraße 1
45143 Essen
Germany
Tel. +49 201 36547-410
Fax +49 201 36547-325
ceramitec@neureuter.de

B 12 Exhibitor passes

For the duration of the fair, each exhibitor receives a specific number of free exhibitor passes for his stand:

up to 20 m² of stand size	3 exhibitor passes
as from 21 m² for every further 10 m² or part thereof	1 exhibitor pass (in addition)
as from 101 m² for every further 20 m² or part thereof	1 exhibitor pass (in addition)

Additional exhibitor passes are available at **EUR 41/each**.

The exhibitor passes are intended for stand staff only and for service personnel permanently hired for the duration of the show, who are not employees of a Messe München service partner. In case of abuse, Messe München GmbH reserves the right to withdraw the exhibitor passes. The company name as stated in the registration is valid and binding for all tickets. A subsequent change to the company name can only be made if the official name of the exhibitor has changed, and then it also applies to all tickets.

Permanent exhibitor passes (free and fee-based) should be ordered and personalized via the Exhibitor Shop. The exhibitor permanent passes will be sent by e-mail.

Your exhibitor permanent pass will be issued as a Print@home-Ticket and as a mobile ticket (Wallet/Passbook).

The Exhibitor Shop will be available to you online both before and during the event. The number of free exhibitor permanent passes exhibitors are entitled to will be shown during the registration process. In the final invoice, only those exhibitor permanent passes will be listed that were actually used for the event. Free or unused passes will not be charged.

The number of exhibitor passes does not increase through the taking in of co-exhibitors.

The exhibitor pass does NOT entitle the holder to free use of local public transport (MVG—Munich Transport and Tariff Association).

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B 13 Photo, film and video shooting (cf. A 10)

In deviation from A 10 of the Conditions of Participation A, approval for photography, filming and video recording of the exhibitor's own stand is no longer required during the official set-up and dismantling times, or during exhibitor opening hours.

Written permission is now only required outside these times (i.e. during night closing times) and is compulsorily linked to the booking of an accompanying

security guard. All information on this will be published in the Exhibitor Shop in the relevant leaflet.

The use of drones is expressly prohibited at all times (set-up, running time, dismantling).

B 14 Evening events

Evening events on the exhibition stand require authorization by Messe München GmbH and must be notified. Events on **March 24, and 25, 2026** may start no earlier than **18:00** and must end no later than **22:00**. Until **22:30**, the necessary clearing-up work may be undertaken on the stand area. By **23:00** at the latest, all persons must have left the fairgrounds.

The costs per stand party will be charged at a flat rate with the final invoice.

up to 100 m² stand space
from 101 m² stand space

EUR 600
EUR 800

Noise, background noise

A volume of **70 dB (A)** may not be exceeded until 18:00, after 18:00 a maximum volume of **85 dB (A)** applies. To ensure that everything runs smoothly, we recommend that you coordinate with your stand neighbors in advance. Any disturbances and immissions which disturbances and emissions caused by a stand party on the neighboring stand must be reported to Messe München GmbH, Project Management ceramitec immediately. Should there be any disturbances outside office hours (between 18:00 and 08:00 on the following day), immediate measures must be taken to measures are necessary to counteract disturbances caused by a stand party on the neighboring stand, please contact the Messe München GmbH security center on +49 89 949-24555. Complaints after the last day of the fair can no longer be considered. Messe München GmbH reserves the right to take or arrange for measures to be taken at the expense of the exhibiting company organizing the stand party (= stand party organizer) to eliminate any disturbance to the neighboring stand caused by the stand party.

Please note that rehearsals, e.g. for musical accompaniment to the evening event, are only permitted from 18:00.

Security

Only the rented space may be used for the event. All escape and rescue routes (all aisles) must be kept clear at all times and may not be blocked by structures or storage areas (placement of stand, catering and band furniture and equipment).

The exhibitor shall ensure that participants at its event do not enter the other exhibition stands or touch any objects located there. The exhibitor is responsible for ensuring that participants at his event comply with the instructions of the security and stewarding service deployed by Messe München GmbH. The minimum scope of the security and stewarding services will be determined by Messe München GmbH. The exhibitor indemnifies and holds Messe München GmbH harmless and indemnified in connection with the event. The maximum number of persons per stand event is to be observed for each event. The guideline is 1.5 persons per m² of stand area. The services provided by Messe München in connection with each event will be invoiced to the exhibitor with the final invoice.

Access for service personnel at evening events

Separate service personnel for exhibitor evening events who are not employed by a Messe München GmbH service partner may be admitted free of charge from **16:30** on presentation of proof from the exhibitor of their place and time of work (= copy of authorization for the exhibitor evening event).

Access for catering companies at evening events

Access for catering companies in the context of a registered and chargeable evening event is free of charge from **16:30** upon presentation of proof from the exhibitor of the place and time of use (= copy of the of the exhibitor evening event).

For further specifications, please refer to the rules and instructions that must be accepted when must be accepted when registering for events.

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B 15 Advertising

The following provision replaces clause A 11:

No advertising activities, including the deployment of stationary and mobile advertising carriers, promotion teams or the distribution of printed media and food samplings may be conducted at the fairgrounds outside the confines of the given exhibitor's stand, unless the exhibitor has applied for and obtained authorization from Messe München GmbH for such activities, which are subject to a fee. Messe München GmbH is entitled to stop unauthorized advertising activities outside the confines of the rented stand, in particular to expel persons

who are used as advertising carriers from the site, and to confiscate, remove or destroy unauthorized advertising media. Messe München GmbH is entitled to demand a compensation in the amount of **EUR 5,000** for unauthorized advertising activities carried out by the exhibitor outside his stand, or by third parties commissioned by him, amounting to twice the fee Messe München GmbH would have charged for granting approval. Messe München GmbH's right to claim further damages remains unaffected.

B 16 Food preparation

The preparation of food—especially grilling and frying—is not permitted on the stands at ceramitec without adequate ventilation devices. Exempt from this is the heating of dishes with convection ovens. This provision also applies to day events, press and evening events as well as all events in the conference rooms.

B 17 Deliveries

Consignments, letters and other mail to be delivered to the exhibitor's stand must carry the following details:

- Name of the event
- Hall (designation: A, B or C as well as the number of the hall (1–6)) or the outdoor exhibition area (designation: F and the block number (5–13))
- Stand number of the exhibition stand
- Name of the exhibitor
- Am Messesee 2, 81829 Munich, Germany

Messe München GmbH does not take delivery of consignments, letters and other mail intended for exhibitors or third parties. Exhibitors are advised not to deposit shipments or other objects unsecured in the hall or the outdoor exhibition area during setup and dismantling times.

Services with regard to the receipt and dispatch of consignments are offered by the authorized freight forwarders at the exhibition center.

B 18 Complaints and theft (cf. A 8)

If an exhibitor has any complaints, these must be submitted in writing immediately and directly during event setup, running time or dismantling, or addressed in person at the ceramitec exhibition management or exhibitor service offices in the Atrium at Hall B5 to the exhibition management or the Technical Exhibition Service. Only then is it possible for the exhibition management to make an evaluation during or directly after the trade fair, e.g. in cases of product and invoice relevance.

Complaints concerning guarding service and security should be addressed directly to the Security Department at: security@messe-muenchen.de

Please report any thefts to the security center on the exhibition grounds. Thefts that are only reported after the trade fair has closed cannot be fully investigated and assessed.

Complaints that are brought forward at a later stage can no longer be fully investigated and assessed, which means your complaint can no longer give rise to any claims or not be granted to the extent desired.

B 19 Alterations

Messe München GmbH reserves the right to make alterations and additions in matters affecting technical arrangements and safety.